

# EXECUTIVE AUTHORITY STATEMENT

In its second five-year Strategic Plan, the SBIDZ-LC will fully operationalise and become commercially sustainable while continuing to catalyse growth and development through the provision of an enabling, inclusive environment in the Western Cape.

These priorities reflect the current economic, fiscal and societal contexts in South Africa, the Western Cape, and closer to home, the West Coast. They also reflect the entity's alignment and responsiveness to the Western Cape government's renewed commitment to building "A safe Western Cape where everyone prospers", as articulated in the upcoming 2019 – 2024 Provincial Strategic Plan (PSP).

The PSP contains five Vision Inspired Priorities, that demonstrate this government's commitment to ensure a province that is safer, attracts investment, boosts economic growth and creates jobs, empowers people and that transforms the spaces we live in.

These priorities are underpinned by a citizencentric culture which encourages innovation and embeds the principles of good governance. Strengthened collaboration and partnerships with the private sector, civil society and other

spheres of government will play a pivotal role in delivering more efficient and effective services to ensure that we meet the needs of those living in the Western Cape.

Taking these priorities to heart, the SBIDZ-LC's five-year Strategic Plan sets a tone for an entity receptive and accountable to its role as a transversal value-creating asset for the economy and society at large.

As Minister of Finance and Economic Opportunities, and on behalf of the Western Cape government, I fully endorse the SBIDZ-LC's strategy, programmes and targets contained in their five-year Strategic Plan and this, their inaugural Corporate Plan for the new planning period, 2020-2021. They fully reflect the priorities and policies of the province, and I commit my support to the board and management of the SBIDZ-LC to ensuring its implementation.

Ongre Ongre

Mr David Maynier Minister of Finance and Economic Opportunities

# ACCOUNTING AUTHORITY STATEMENT

The SBIDZ, within the auspices of the national SEZ Programme and part and parcel of this Province's Strategic Plan, remains a vital opportunity for us all to effect the change we sorely need in South Africa's struggling economy and stressed societies.

It has the lawful and technical stature to address and facilitate investment, growth and transformation objectives. It has a credible corporate governance system and a solid operational footing, one which has delivered more than what most thought possible in its first 5 years. It has committed Board members and staff, engaged to a collective vision and purpose, ready for the scale it saw on the horizon in 2014.

This was the focus and accomplishments for the SBIDZ-LC's first and previous planning period.

The planning period ahead will require the same diligent work in a new direction: becoming fully operational and ushering in a new busyness to the too-long quiet West Coast port and hinterland.

The Company's next five-year Strategic Plan is based on a sound analysis of our operational environment, stakeholder expectations, the shifting trends in our markets, and the sentiment to SEZs locally, nationally, and abroad. It sets four strategic priorities which are equally reactive and deliberate to leading where the SBIDZ-LC Board and staff aim to go and how they intend to get there:

Firstly, becoming commercially sustainable is a strategic imperative as we take our duty as a public corporate citizen to heart.

Secondly, to continue to provide catalytic, growth enabling and accessible infrastructure

and facilities to zone tenants and operators that opens markets and builds resilience.

Thirdly, to continue to secure ethical and effective business, government and society partnerships that facilitates investments, participation and a conducive business environment.

Fourthly, to ensure local communities and businesses are engaged, and effectively supported with practise and knowledge to compete regionally and globally.

This, the first annual Corporate Plan for the Company in the new planning period, bears testimony to the specific foci of the Company for the year ahead to achieve the strategic priorities.

On behalf of the SBIDZ-LC Board, I would like to extend my sincere appreciation to firstly the CEO, Ms Kaashifah Beukes and the SBIDZ team, upon whose shoulders the actual delivery rests. They have fulfilled these obligations to past expectations in spite of a challenging environment with many dimensions. In addition, they are now putting steps in place to accelerate the pace towards attaining our upgraded commercial and socio-economic goals.

Beyond the immediate team there are a wide range of stakeholders who have all contributed and will need to continue to do so, if we are to achieve success with what is envisaged for the Saldanha Bay environment.

My and the Board's sincere appreciation to them all, starting with our hosting Department of Economic Development and Tourism, headed by Mr Solly Fourie and his team, for their co-operation and support on all matters related to our development and operations and interconnections with the broader maritime economy.

Then locally, nationally and provincially respectively, our programme partners, the Saldanha Bay Municipality, the local business community, labour and civil society, the DTI, TNPA, the IDC, and other key Provincial Departments, notably Transport and Public Works, Environmental Affairs and Developmental Planning, Health and the Department of the Premier.

For their strategic leadership, guidance and moral support, the Minister of Trade and Industry and

Competition, Mr Ebrahim Patel, the Minister of Economic Opportunities, Mr David Maynier, and the Executive Mayor of Saldanha Bay, Mr Marius Koen and the respective Standing Committees in the Provincial Parliament.

Mr Johann Stegmann

Chairperson of the Board

### **OFFICIAL SIGN-OFF**

It is hereby certified that this Corporate Plan:

- Was developed by the management of the Saldanha Bay IDZ Licencing Company SOC Ltd, under the guidance of the Board and Shareholder Representative, Minister David Maynier, Minister of Finance and Economic Opportunities.
- Was prepared in line with the current Strategic Plan of the Saldanha Bay IDZ Licencing Company SOC Ltd.
- Accurately reflects the performance targets which the Saldanha Bay IDZ Licencing Company SOC Ltd will endeavour to achieve, given the resources made available in the budget for 2020/2021.

Mr Doug Southgate

**Chief Operations Officer** 

**Mr Herman Boneschans** 

**Chief Financial Officer** 

**Mrs Kaashifah Beukes** 

**Chief Executive Officer** 

Mr Johann Stegmann

**Accounting Officer** 

**Minister David Maynier** 

**Executive Authority** 

Signature:

Signature

**Signature** 

<sup>'</sup>Signature

Signature

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# LIST OF ABBREVIATIONS/ACRONYMS

AGSA Auditor-General of South Africa

CCA Customs Control Area

CHIETA Chemical Industries Education and Training Authority

CSIR Council for Scientific and Industrial Research

DEA&DP Department of Environmental Affairs and Development Planning

DEDAT Department of Economic Development and Tourism

DLG Department of Local Government

DOE Department of Energy

DST Department of Science and Technology

DTI Department of Trade and Industry
EIA Environmental Impact Assessment

EIR Environmental Impact Report

EoDB Ease of Doing Business

ESSA Employment Services System of South Africa

GCIS Government Communication and Information System

GDP Gross Domestic Product

IDC Industrial Development Corporation

IDP Industrial Development PlanIDZ Industrial Development ZoneKPI Key Performance Indicator

SBIDZ-LC Saldanha Bay IDZ Licencing Company SOC Ltd

MDA Manufacturing Development Act
MEC Member of Executive Council

MERSETA Manufacturing, Engineering and Related Services Sector Education and Training

Authority

MOA Memorandum of Agreement
MOU Memorandum of Understanding

MTEF Medium Term Expenditure Framework

NDA Non-Disclosure Agreement

O&G Oil & Gas

OSSB Offshore Supply Base

PASA Petroleum Agency South Africa
PFMA Public Finance Management Act

PICC Presidential Infrastructure Coordinating Commission

PT Provincial Treasury
RoFR Right of First Refusal

RPL Recognition of Prior Learning

SAIMI South African International Maritime Institute

SAMREF South African Marine Research and Exploration Forum

SAOGA South African Oil and Gas Alliance

SAPS South African Police Service
SARS South African Revenue Services

SBIDZ Saldanha Bay Industrial Development Zone

SBM Saldanha Bay Municipality
SCM Supply Chain Management
SEZ Special Economic Zone

SIP5 Strategic Integrated Project 5: Saldanha-Northern Cape Development Corridor

SOC State Owned Company
TCP Transnet Capital Projects

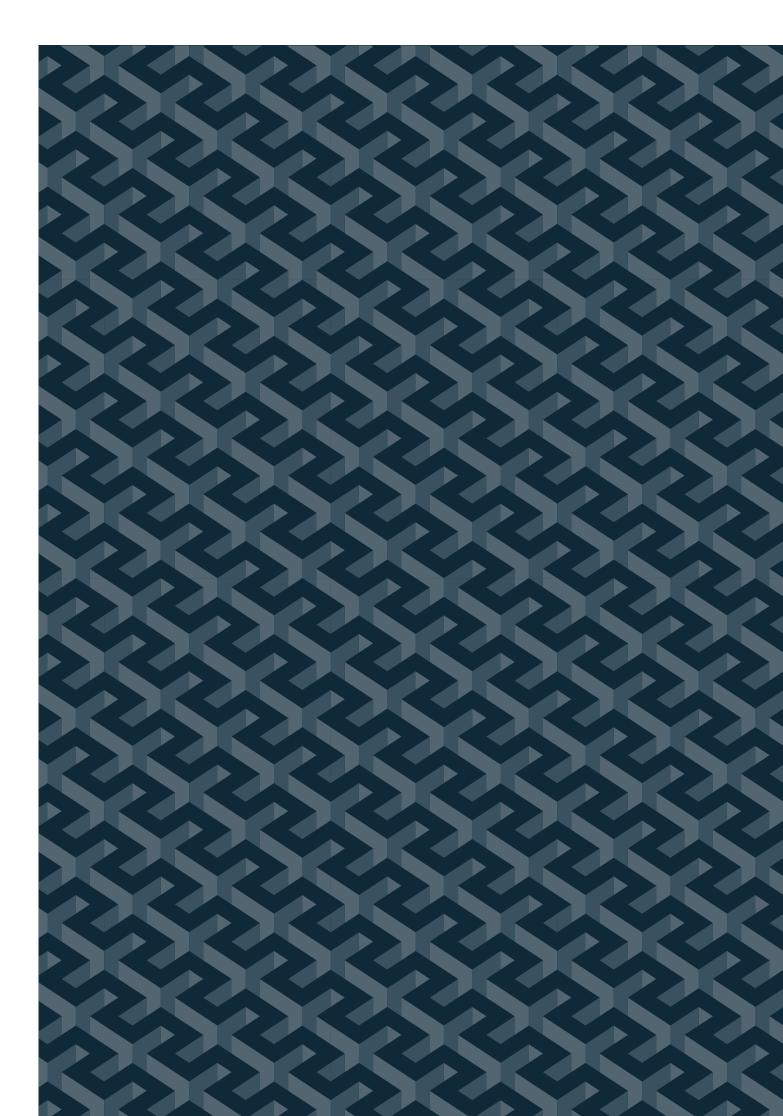
TETA Transport Education and Training Authority

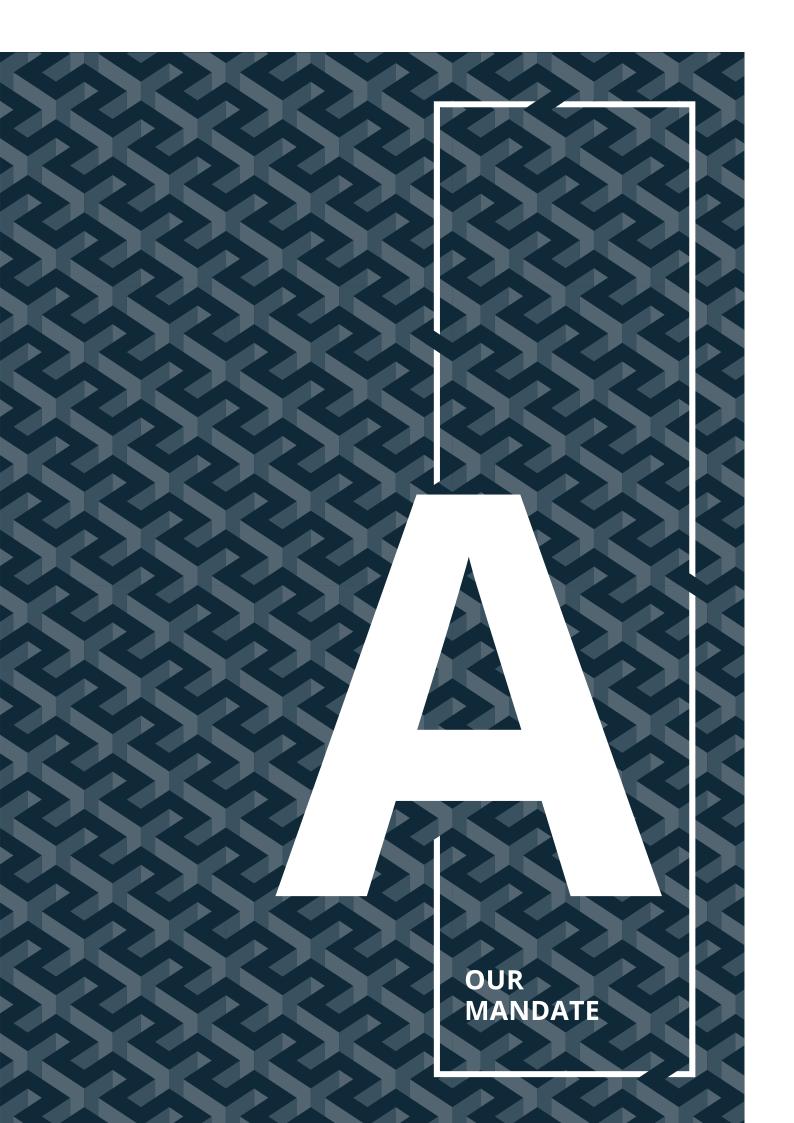
TNPA Transnet National Ports Authority

TPT Transnet Ports Terminal

WCDM West Coast District Municipality

WCG Western Cape Government





# **PART A:** OUR **MANDATE**

#### 1 Constitutional mandate

#### Constitution of the Republic of South Africa, 1996; Constitution of the Western Cape, 1997

The SBIDZ is linked to both the Constitution of the Republic of South Africa, 1996 and the Constitution of the Western Cape, 1997. In terms of Schedule 4 of the Constitution of the Republic of South Africa "industrial promotion" is a functional area of concurrent national and provincial legislative competence. The SBIDZ is a component of the "industrial promotion" functional area.

Section 81 of the Constitution of the Western Cape, 1997 provides that the Western Cape Government must adopt and implement policies to actively promote and maintain the welfare of the people of the Western Cape, including policies aimed at achieving the creation of job opportunities and the promotion of a market $orientated \, economy. The SBIDZ fulfils the purpose$ of a Special Economic Zone within the greater Saldanha Bay area and ensures compliance with the Constitution of the Western Cape by continuing to catalyse growth and development through the provision of an enabling, inclusive environment and to fully operationalise and become commercially sustainable.

### 2 Legislative and policy mandates

### 2.1 National legislative mandates

#### Special Economic Zones Act, 2014 (Act 16 of 2014)

The purpose of the Special Economic Zones Act, 2014 (Act 16 of 2014) (SEZ Act) is to provide for the designation, promotion, development, operation and management of Special Economic Zones, which includes the establishment of a provincial business enterprise to manage each SEZ. The SEZ Act also provides for the functions of the Special Economic Zones operator.

In terms of the SEZ Act, the SBIDZ is an economic development tool to promote national economic growth and export by using support measures in order to attract targeted foreign and domestic investments and technology. The purpose of the SBIDZ includes-

- attracting foreign and domestic direct investment;
- providing the location for the establishment of targeted investments;
- taking advantage of existing industrial and technological capacity, promoting
- integration with local industry and increasing value-added production;
- promoting regional development;
- creating decent work and other economic and social benefits in the region in which it is located, including the broadening of economic participation by promoting small, micro and medium enterprises and co-operatives, and promoting skills and technology transfer; and
- the generation of new and innovative economic activities.

#### **Broad-Based Black Economic** Empowerment Act, 2003 (Act 53 of 2003), as amended by the BBBEE Amendment Act, 2013 (Act 45 of 2013)

The Broad-Based Black Economic Empowerment Act, 2003 (Act 53 of 2003) establishes a legislative framework for the promotion of black economic empowerment. Our vision is to promote sustainable economic growth and job creation within the broader Saldanha Bay Municipality (SBM). The SBIDZ has embraced the principles and objectives as set out in the BBBEE

Act and Codes of Good Practice through the implementation of various enterprise, skills and supplier development interventions/programs.

The regulatory framework for the Industrial Development Zone programme are furthermore enhanced by the following legislation:

- Section 21A of the Customs and Excise Act, 1964 (Act 91 of 1964).
- Relevant provisions of the Value Added Tax Act, 1991 (Act 89 of 1991).
- Report No. 14 promulgated by the International Trade Administration Commission in accordance with the Customs and Excise Act.

# 2.2 Provincial legislative mandates

#### Saldanha Bay Industrial Development Zone Licencing Company Act, 2016 (Act 1 of 2016)

In 2016 the Provincial Parliament of the Western Cape passed the Saldanha Bay Industrial Development Zone Licencing Company Act, 2016 (Act 1 of 2016). The Act regulates the operation of the SBIDZ-LC and provides for the objects, functions and governance of the SBIDZ-LC.

In terms of the Act, the objects of the SBIDZ-LC are to establish and fulfil the purpose of a Special Economic Zone within the greater Saldanha Bay area, including, but not limited to—

- (a) promoting, managing and marketing the SBIDZ;
- (b) providing internal infrastructure in the SBIDZ area;
- (c) facilitating the ease of doing business in the SBIDZ area; and
- (d) acquiring and leasing land incidental to the Company's business.

Western Cape Investment and Trade Promotion Agency Law, 1996 (Act 3 of 1996) as amended by the Western Cape Investment and Trade Promotion Agency Amendment Act, 2013 (Act 6 of 2013)

Wesgro was established to promote and support economic growth and related activity within

the Western Cape Province, thus facilitating job creation by creating and keeping more businesses in the Western Cape as well as helping local companies to export to the rest of the African continent and the world. In line with the national InvestSA Initiative, the Department of Economic Development through its trade and promotion agency Wesgro has established the Cape Investor Centre. In light of the sector specific competencies of Wesgro and the SBIDZ LC, and both parties' desire to be a contributing agency in providing services to the Cape Investor Centre, Wesgro and the SBIDZ LC have agreed to collaborate and co-operate with each other in providing services at the Cape Investor Centre for the purpose of creating an enabling investor environment.

#### 2.3 National policy context

The SBIDZ is linked to broader national strategies and policies, including the National Development Plan, National Infrastructure Plan, the Presidential Infrastructure Coordinating Commission (PICC) Rollout Programme, the Industrial Policy Action Plan, Operation Phakisa and the National Infrastructure Plan (SIP5). As a first principle, the SBIDZ fits into and seeks to address the policy priorities of the South African Government.

# The SBIDZ in the National Policy Context:

The hierarchy of economic policy in South Africa can be portrayed as follows:



#### 2.3.1 Overarching Policy Environment

#### National Development Plan: Vision 2030

The National Development Plan: Vision 2030 (NDP) states that the guiding principles of the plan is to "eliminate poverty and to sharply reduce inequality" and focuses on inclusivity in the economy. Three of the top 4 policy proposals (of 9 listed) in the NDP are directly addressed through the SBIDZ. These are:

- "create jobs and livelihoods"
- · "expand infrastructure"; and
- "transforming urban and rural spaces".
- The NDP also refers to the economic objectives of the New Growth Path.

#### 2.3.2 Leading Economic Policy

#### New Growth Path (NGP)

The core drive of the New Growth Path (NGP) is the creation of employment in order to combat poverty and inequality in an inclusive economy and of the four areas of "drivers", with the "Jobs Drivers" being number one. Similar to the NDP, infrastructure is highlighted as a key priority. The NGP also refers to the sectors prioritised in the Industrial Policy Action Plan.

#### 2.3.2.1 Industrial Policy

#### Industrial Policy Action Plan (IPAP)

Dti's Industrial Policy Action Plan (IPAP) signals the country's industrial policy intentions as a practical outflow of the National Industrial Policy Framework (NIPF). These action plans support the job-creation ambitions of the NDP and the NGP, and lists Special Economic Zones as one of six "Transversal Focus Areas". Under the "Sectoral Focus Areas", the SBIDZ's focus sector of Oil and Gas is expanded on as a major priority (as well as shipbuilding, which is part of the marine engineering activities proposed in the SBIDZ).

The IPAP is firmly entrenched in Government's overall policy and plans to address the key challenges of economic and industrial growth race-based poverty, inequality unemployment. IPAP 2018 is a product of the Economic Sectors, Employment and Infrastructure Development (ESEID) cluster. The responsibility for its implementation lies with Government as a whole and a wide range of entities, including SOCs like the SBID7 LC.

IPAP 2018 focuses on the following ten key themes which inform the work of the Dti and act as a roadmap for the wider industrial effort:

- Grow the economy.
- Strengthen efforts to raise aggregate domestic demand - mainly through localisation of public procurement and intensified efforts to persuade the private sector to support localisation and local supplier development.
- Step up South Africa's export effort.
- Create and reinforce policy certainty and programme alignment.
- Strengthen ongoing efforts to build a less concentrated, more competitive economic and manufacturing environment in which barriers to entry for new entrants are lowered.
- Build a stronger system of industrial finance and incentives to support and secure higher levels of private sector investment in the productive sectors of the economy and grow exports.
- Press ahead with technology-intensive, value-adding beneficiation projects which fully leverage SA's comparative resource endowment advantage into a global competitive advantage.
- Optimise technology transfer and diffusion and, working closely with the Department of Science and Technology, further ramp up the effort to commercialise "home-grown" R&D in key sectors.
- Support the further strengthening of energyefficient production and carbon mitigation efforts and measures in a manner that allows for sustainable adaptation by all the energyintensive sectors of the economy.
- Understand, grasp and prepare for the foreseeable effects of the Digital Industrial Revolution and emergent disruptive technologies, collaboratively adapting SA's productive and services sectors to meet the challenges, including those relating to employment displacement.

### 2.4 Provincial policy context

In addition, by virtue of the provincial Department of Economic Development and Tourism being the overseeing governing body, the SBIDZ is linked to broader provincial strategies and policies, including the Western Cape Infrastructure Framework and the Western Cape Spatial Development Framework. Specifically, the SBIDZ falls under Provincial Strategic Goal VIP2, focusing on exports, employment and GDP. Further indicative alignment is provided under section 3.2.

## 3 Institutional Policies and Strategies over the five year planning period

#### 3.1 Policies

#### Saldanha Bay Municipality 4th Generation Integrated Development Plan 2017 -2022 2nd Amendment

The Saldanha Bay 4th generation 2017-2022 Integrated Development Plan (IDP) is the Municipality's principal five-year strategic plan that guides decision making and deals with the most critical development needs of the municipal area as well as the most critical governance needs of the organisation. The IDP is adopted by the municipal council within one year after a municipal election and whilst it remains in force for the council's elected term (a period of five years); it is reviewed annually in consultation with the local community as well as interested organs of state and other role players. The IDP should guide and inform all planning and development that the Municipality undertakes within the municipal area towards the fulfilment of the Municipality's constitutional, legislative and developmental mandate.

The IDP reflects that the Municipality has identified as one of its 10 strategic objectives "the diversification of the economic base of the municipality through industrialization, deregulation, investment facilitation and tourism development whilst at the same time nurturing traditional economic sectors." Thus, clear linkages between this strategic objective can be drawn with the SBIDZ's stated purpose of (amongst others):

attracting foreign and domestic direct investment;

- taking advantage of existing industrial and technological capacity, promoting integration with local industry and increasing valueadded production;
- providing the location for the establishment of targeted investments;

# Saldanha Bay Municipality Spatial Development Framework (SBM SDF)

The Saldanha Bay Municipal SDF, reviewed and adopted in 2019, is a core component of the IDP and thus the Municipality's economic, sectoral, spatial, social, institutional and environmental vision. It is the principal tool the municipality uses to achieve its desired spatial form. The SDF identifies the SBIDZ as part of a number of development initiatives that influenced industrial development and contributed to the broadening of the economic base of the municipal area.

As such, the SDF reflects that the "identification of areas for future industrial development" as a key strategy towards implementing part of its spatial vision relating to the "promotion of the industrial area, including high-tech economic development, to take advantage of global demand opportunities and encourage local employment and capacity building". This becomes especially pertinent when, taking into account the future growth of the port facility and expected pressures on the industrial land supply, given the potential of the growth in backward and forward linkages.

# Saldanha Bay Municipal Infrastructure Growth Plan

The municipality compiled the Saldanha Bay Infrastructure and Growth Plan (IGP) due to the increased economic activities in the municipal area. The Saldanha Bay Municipality's IGP seeks to reflect the status of all infrastructure within each town, list possible major gaps and projects together with estimated cost and funding source and provide a high-level assessment of the financial capacity of the municipality with regards to the funding of capital projects. Ultimately, the purpose of the plan is to provide an overview of the infrastructure needs of Saldanha Municipality within the broader context of economic, developmental and human settlement related factors. It is within this context that the Saldanha Bay municipal IGP views the SBIDZ and the envisioned developments in The Zone as a determining factor that will shape the economic and basic service delivery infrastructure status, needs and management within the municipal area.

#### Western Cape Infrastructure Framework (WCIF)

The Western Cape Government is mandated to coordinate provincial planning under Schedule 5A of the Constitution. As part of this mandate, Western Cape Infrastructure Working Group produced the WCIF, which was adopted in 2013. The WCIF intended to align the planning, delivery and management of infrastructure, provided by all stakeholders (national government, provincial government, local government, State owned Entities and the private sector), to the strategic agenda and vision for the province. The WCIF identifies that the harbour and industrial development in Saldanha will create a need for a substantial transition in infrastructure coordination, administration and provision related to bulk water supply, energy generation, transportation and Information and Communications Technology (ICT).

#### **Western Cape Provincial Spatial** Development Framework (PSDF)

The Western Cape PSDF, adopted in 2014, sets out the basis for addressing the Province's spatial agenda. It is not a blue print that can be implemented in the short term, but rather a framework within which:

- coherent and consistent sector and area based plans (e.g. for functional regions or municipalities) can be formulated and rolledout by the spheres of government and SOEs operating in the Western Cape; and
- Communities and the private sector have greater certainty over where development and investment is heading, and so can respond to opportunities arising.

The PSDF's spatial policies cover three interrelated themes, namely "resources", "spaceeconomy" and "settlement". In adopting a strategic view of the Provincial space-economy, the PSDF identifies three functional regions where significant development trends and/ or development potentials are seen to exist. One of these identified functional regions is the emerging Greater Saldanha Regional Industrial Complex, with the Saldanha Bay/Vredenburg growth centre at its heart. The PSDF proposes that the advancement of this functional region be to supported by specifically targeting the oil and gas sectors as economic sectors to support, facilitating the development of a water demand management system for the region and lastly by seeking to encourage the flow of new regional and bulk economic infrastructure investment into the area in order to leverage private sector and community investments.

#### **Integrated Urban Development** Framework (IUDF)

The National Development Plan (NDP) indicated that by 2030 South Africa should observe meaningful and measurable progress in creating more functionally integrated, balanced and vibrant urban settlements. To attain this goal, the Department of Cooperative Governance, has worked with various stakeholders and partners to develop the IUDF to transform and restructure South Africa's urban spaces. The Integrated Urban Development Framework (IUDF) is the South African government's policy position to guide the future growth and management of urban areas. In doing so, the IUDF aims to foster a shared understanding across government and society about how best to manage urbanisation in order to create resilient and inclusive cities and towns, such as Saldanha and Vredenburg. Ultimately, in relation to mandate of the SBIDZ-LC the IUDF calls for government and society to adopt a more resolute, holistic and coordinated approach when deciding on the most appropriate locations for business and industrial development in their city or town.

### 3.2 Strategies

#### **Western Cape Government Provincial** Strategic Plan (PSP) 2019-2024

The PSP sets out the Western Cape Government's (WCG) vision and strategic priorities. It seeks to set out and define the WCG's approach to addressing the economic, social, and development challenges in the Province. These challenges are to be addressed through the WCG's five strategic priorities, known as Vision Inspired Priorities (VIPs). These are:

- VIP 1: Safe and Cohesive Communities;
- VIP 2: Economy and Jobs;
- VIP 3: Empowering People
- VIP 4: Mobility, Spatial Transformation and Human Settlements
- VIP 5: Innovation and Culture

Due to its mandate and nature of work, the SBIDZ sees itself as contributing primarily, but not exclusively to "VIP 2: Economy and Jobs". This is done by focusing, amongst other things, on attracting direct investment, increasing employment and contributing to the Western Cape Province GDP through increasing value-added production and the generation of new and innovative economic activities specifically within the oil, gas and marine services industries.

The PSP recognises the oil, gas and marine services sectors as priority sectors based on their potential to create jobs and unlock further economic opportunities and comparative advantage. It is with this in mind that the PSP has identified SBIDZ as playing the catalytic role in unlocking the industrial and economic potential of the West Coast.

# Saldanha Bay Municipality Local Economic Development Strategy

The SBM LED Strategy sought to provide an overarching long term plan for the entire economy of Saldanha Bay to ensure that all stakeholders' efforts are prioritised and aligned for most beneficial effect on the SBM economy. The SBM LED strategy identified and focused on the key economic sectors that are key to economic growth within the municipal area. From the seven key economic sectors identified by the SBM LED strategy, four of those economic sectors are directly linked to the SBIDZ:

- Oil & Gas storage & processing;
- Engineering, metal fabrication & manufacturing;
- Ports, freight, transport, logistics, services; and
- Property & infrastructure development & construction.

This theme of close alignment with the SBIDZ extends within the LED document to the actual strategies that the Municipality will seek to employ towards achieving its economic objectives. These are:

- Strategy 4: Attract new industrial investors by creating a more enabling environment
- Strategy 5: Maximise the competitive advantages from ports
- Strategy 6: Support local SME to access more opportunities
- Strategy 7: Credible vocational skills development and tertiary education available

It is thus clear, that a significant part of the Municipality's economic strategy is closely aligned to mandate and work of the SBIDZ.

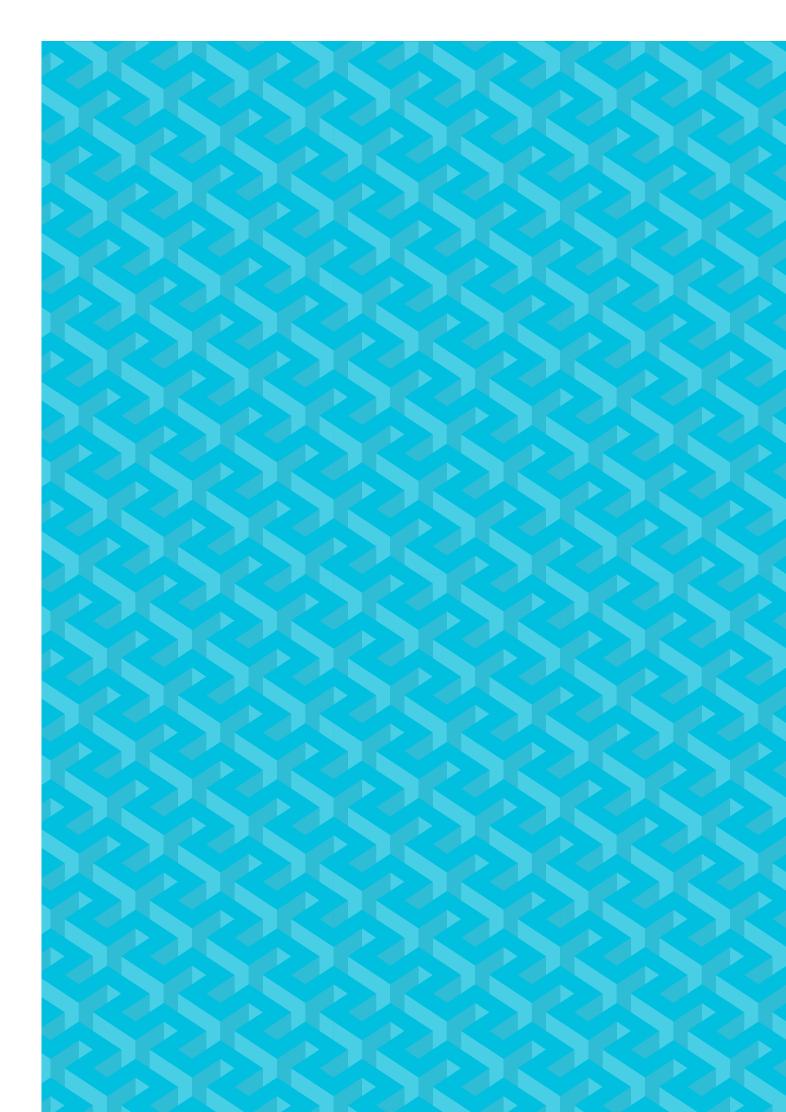
# Growth Potential Study of Towns (GPS)-2014

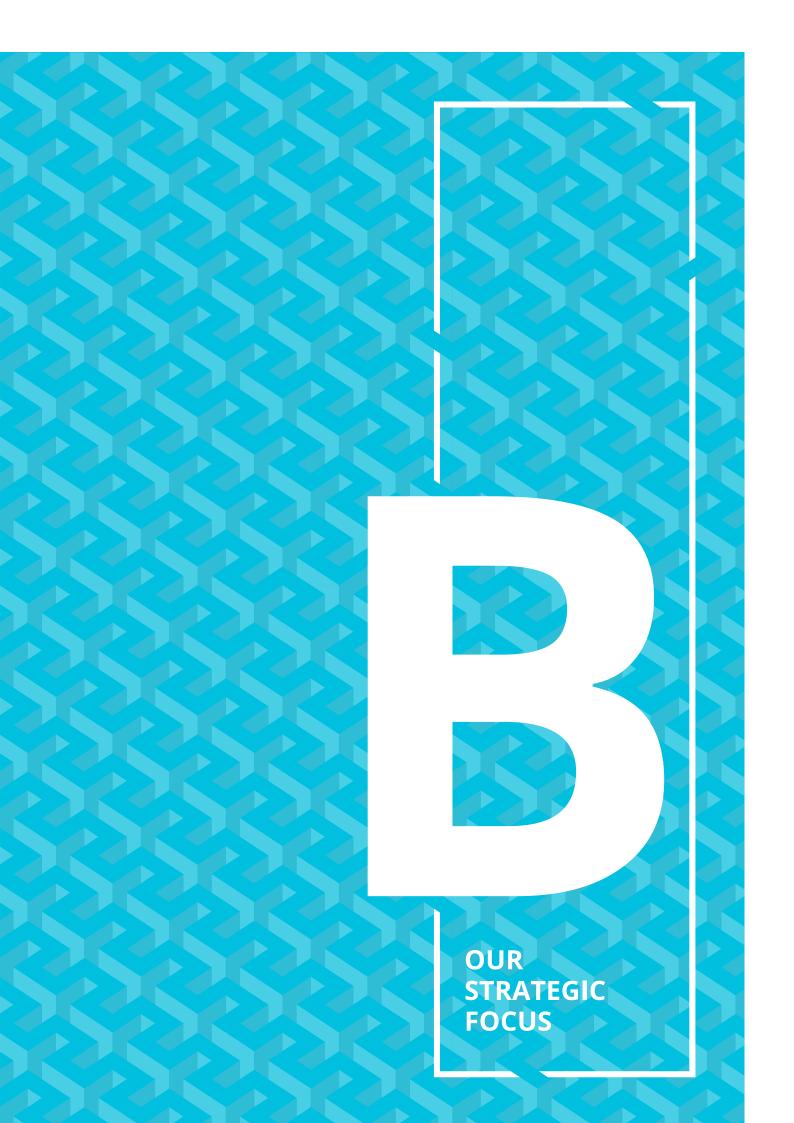
The Western Cape Growth Potential Study of Towns was drafted in 2014 and sought to determine the growth potential and socioeconomic needs of settlements in the Western Cape outside of the Cape Town metropolitan area using quantitative data (e.g. factors relating to socio-economic, economic, physical-environmental, infrastructure and institutional aspects). The GPS reflects that a cluster of very high and high potential settlements occurs in the Saldanha Bay region, with Vredenburg (very high growth potential) acting as the main node.

In addition, based on a qualitative component of the research that was done in drafting the GPS, regional interventions that would unlock latent development potential, and assist or influence the local, provincial and national government in making crucial and informed decisions on where to invest in the future was identified. The GPS reflects "business, marketing and skills development" as a key lever towards unlocking the region's development potential, with the growth of the Industrial Development Zone (IDZ) as a cornerstone and catalytic initiative. Lastly, "Infrastructure Development" related to expanding the regional transport network, increasing ICT coverage and upgrading the rail infrastructure is also reflected as a so called "Big Idea" that would further enhance the functional region's latent potential.

### 4 Relevant Court Rulings

There are no court rulings which are relevant to the SBIDZ or may have a significant impact on its operations.





# **PART B: OUR STRATEGIC FOCUS**

#### 1 Vision

#### Vision for the Zone

We are Africa's premier oil, gas and maritime industrial and services centre, offering a worldclass integrated engineering, fabrication, logistics and Freeport environment to zone users and tenants.

#### Vision for the Organisation

We work with each other and others with integrity, clarity and respect, accepting that we work in the name of all citizens of Saldanha Bay and South Africa.

#### Vision for the Board

We are a cohesive, informed, decision-making body, working in partnership with Management to ensure the long-term success of the company and the short-term objective to operationalise and build an inclusive economy.

#### **Vision for Partnerships**

We are a community of equals, choosing to work together to fulfil our joint visions because we clearly understand the purpose and values of each partner.

#### 2 Mission

We foster responsible investment in the zone as an inclusive and sustainable economic catalyst that sees Saldanha Bay transform over the next 20 years from a fishing village to a thriving city built on a maritime economy creating prosperity for all who live and work here.

#### 3 Values

Pioneering: We know where we have come from and where we are heading. We dedicate ourselves to creating the conditions for our collective success. We achieve what is possible and overcome what others see as impossible.

Partnership Focused: We work together. We grow together. We show mutual respect.

**Accountable:** We take ownership of our actions. We hold ourselves accountable. We make the right decision and take the right action, to deliver sustainable growth to our organisations, communities and our country.

Sustainability-Driven: We believe in making a difference that matters and that sustains itself after our work is done. We create spaces for empowerment and self-development. Creating sustainable transformation for lives, businesses and economies

### 4 Situational Analysis

#### 4.1 Performance Delivery **Environment**

#### 4.1.1 Expectations of an SEZ's purpose within SA and abroad

#### 4.1.1.1 Expectations from the Saldanha **Bay Municipality**

The primary expectation across the municipality is that the SBIDZ will create opportunities for economic growth and employment for the people of Saldanha Bay, either through direct employment in the zone, or through small, local businesses doing business with zone tenants and users. Overall, the expectation is that the SBIDZ will change the lives of Saldanha Bay citizens, for now and generations to come.

The zone will meet this expectation through attracting investments into the zone, facilitating local business and trade, and helping citizens to get ready and capable for the opportunities that will come.

# 4.1.1.2 Expectations from the Western Cape Provincial Government

The WCG commits to building a values-based competent state that enables opportunity and promotes responsibility in a safer Western Cape.

For the Western Cape Provincial Government, as the operational funder of the company, its expectation is that at some point the SBIDZ will no longer require funding from the state and be self-sufficient. This expectation is driven by the ever present need to fund services to everyone in the province, such as education, healthcare, transportation and safety and security, etc., within a tightening fiscal environment.

#### 4.1.1.3 Expectations from the dti

The dti is the legal and administrative custodian of the SEZ Programme in South Africa and therefore the SBIDZ-LC must respond to their expectation of an SEZ's purpose in South Africa going forward.

Currently, the SEZ Programme is viewed as a critical tool for the growth and transformation of South Africa's economy, evidenced by the Presidency's target on the dti of R23 billion in investments into SEZs for the past 2019/2020

financial year. All SEZs are under a magnifying glass to show progress in securing investments into South Africa, and having facilities up and running and people employed.

This expectation is not as singular as that though, for the dti itself has broader expectations of the purpose of SEZs (objectives) and what they are meant to achieve (outcomes) (see Figure 1). The draft SEZ Strategic Framework 2020-2030 draws on best practise research from the United Nations Conference on Trade and Development (UNCTAD), the World Bank, the United Nations Development Programme (UNDP), as well as SEZ case studies across the globe.

Independent One Stop Simplified Shop/Single regulator/ investment Window SEZ authority approval Regular Speedy visas rigorous for expert Regulatory skills monitoring Framework & and Governance One Stop evaluation Shop **Private Automatic** sector Zone Forex access **SEZ Ecosystem** development Accelerated customs procedures Value Zone services proposition Customs, health, security, human resources services, Locationcatering, housing, Proximity to key Basic and entertainment, education infrastructure & relevant labour/skills pools infrastructure Agglomeration economies. Access to key inputs

Figure 1: An optimum SEZ Industrial Ecosystem from DTI's draft SEZ Strategic Framework 2020-2030

Sources: Adapted from UNCTAD, World Bank (2019); UNDP (2018); Malaysia, (2016)

Thus the framework has set the following draft vision:

"By 2030, South African Special Economic Zones will be prime catalysts for sound and inclusive Regional Industrial Development".

With the enabling mission as follows:

"To promote balanced socio-economic and industrial development of the country through Special Economic Zones. This will be achieved through expansion and creation of new industrial hubs, development of industrial infrastructure, promotion of coordinated planning and development, fast and simplified procedures and approval processes for investment related permits, and provision of competitive incentives".

And a proposed national value proposition of "The South African SEZs will be the preferred investment destination for target investors for access to their markets and to critical inputs. The SEZ programme will support all investors in maintaining their global competitiveness - their success is South Africa's success. This will include, but not be limited to, world class industry relevant infrastructure; competitive incentives; world class zone services (including green systems and ease of administration) and quality of life benefits".

Several strategies have been identified and proposed to fulfil the framework's mission and move towards the determined vision. These include:

Strategy one: Governance and institutional arrangements in SEZs;

- Strategy two: SEZ infrastructure development;
- · Strategy three: Investment promotion and aftercare;
- Strategy four: Stakeholder mobilisation and management;
- Strategy five: Funding and financial sustainability for SEZs;
- Strategy six: SEZ Ecosystem integration into wider community
- Strategy seven: Enterprise development and empowerment
- Strategy eight: Capacity building and institutional support
- Strategy nine: Regional integration of value chains through cross border SEZs
- Strategy ten: Monitoring and evaluation of SEZ performance

The framework, currently under review for comment, sets out a quintessentially integrated operational delivery environment for SEZ Operators. This new direction for the SEZ Programme recognises the backward, forward and sideways socio-economic potential of SEZS and therefore the associated responsibilities of SEZ Operators and the multitude of different stakeholders who have a contribution to make to outcomes realised.

#### 4.1.1.4 Expectations from the Transnet National Ports Authority

The SBIDZ-LC and the Transnet National Ports Authority (TNPA) concluded a second Memorandum of Understanding (MOU) during the 2019-2020 FY towards strengthening their joint and aligned aims to promote economic growth and development in the SBIDZ area, and further recognize the strategic role of the Port of Saldanha in this growth and development; and lastly, recognize the need for complementary planning and development to ensure the sustainability of the Port and Saldanha Bay.

The mutually agreed shared vision of the Parties, as per the MOU, is:

the establishment of an Oil and Gas and Marine Fabrication and Repair Complex within the confines of the Port of Saldanha and the SEZ, offering a full-house service

- to the offshore Oil and Gas industry with a view to providing a range of, nonexhaustive, list of services, such as ship rating, steel work, piping, electrical work, rewinding motors and generators, heavy machine shop and mechanical engineering, engine fitting, rigging, salvage & diving work, dry-dock marine services and offshore supply services;
- to use the enabling legislation for the creation of a single contiguous Customs Controlled Area, thereby providing a freeport' equivalent;
- to resolve some key challenges and constraints facing the offshore Oil and Gas and Marine Fabrication and Repair Industry in Saldanha Bay; and
- to make it easy for investors in the SEZ to do business by implementing the ease of doing business value proposition of the SBIDZ-LC.

Following on from this shared vision, the TNPA and SBIDZ-LC have agreed to co-operate with one another in the following areas:

- To identify and disclose planning initiatives and development projects of mutual interest to the Parties, especially in respect of: spatial planning and land use management; economic development of the region; transportation planning; traffic management between the Port and SBIDZ; roads and stormwater; planning and development of special projects initiated by either Party; tourism; heritage resources including land and marine historical areas or artefacts: pollution of port waters via storm-water drains; the Integrated Coastal Management Act; the environment in general; financing; safety; security; provision of services including but not limited to water, rates, electricity and waste management; sharing best practices; co-operating for the benefit of the citizens of the town of Saldanha, the region and the nation; acting as a dispute-resolution mechanism; and any matter deemed appropriate within the context of this MOU;
- To provide a common platform for constructive engagement on the establishment of an Oil and Gas and Marine

Fabrication and Repair Complex servicing the offshore Oil and Gas Sector and its effects on the Port and SEZ;

- To give due consideration to a transport link between the Port and SEZ which will enable effective linkage between land owned and managed by the Authority and the SBIDZ-LC;
- To engage each other on the following activities that will promote the ease of doing business for the offshore Oil and Gas and Marine Fabrication and Repair Sector, such as Services and Utilities Outline; Zoning and Land Use Planning and Development Power of Attorney; Building Plans and Control Power of Attorney; Business Activities Registrations, Licencing and Permitting; and Environmental Impact Assessments;
- To foster and promote sound port/SEZ relationships whereby opportunities for networking and partnerships are enhanced;
- To identify those areas where the parties have concurrent or conflicting legislative mandates and harmonize functions emanating from those mandates; and
- To agree on key performance indicators related to, inter alia, the matters set out in this MOU where necessary to further the pursuit of the Parties' aligned objectives.

Thus, the MOU sets a comprehensive expectation between the parties on how it shall work and support each other going forward; and it is an

expectation rooted in a shared understanding of each's responsibilities, resources, and needs.

#### 4.1.1.5 Summary of Challenges

The expectations of key programme partners and lessons from best practise abroad is taken into consideration in setting the strategic focus of the company for the next 5 years and highlight the complex challenges the company will continuously need to manage going forward.

These matters at a high level include such aspects as: sustainability (financially, socially and environmentally), attractive investment proposition, value addition, integrated spatial and connected development (relationships and pathways), transformational with place-based and inclusive benefits, clear business goals, good communication and branding, understanding and effectively channelling local aspirations, energy and water availability, appropriate skills, good governance (corporate and operational), efficiency, dynamism, agility, forward looking, catalytic and the integrating role of the SBIDZ.

# 4.1.2 Local Environment Analysis 4.1.2.1 Socio-Economic Profile

The socio-economic context is summarised below, adapted from the Socio-Economic Profile of the Municipality by Provincial Treasury (Figure 2) (Provincial Treasury, 2019).

Population Households 35 550 19 132 Education Matric Pass Rate 79.8% 0.604 Gini Coefficient Learner Retention 67.7% Human Development Index 0.731 29.9 Learner-Teacher Ratio Health 2018/19 Primary Health Immunisation **Maternal Mortality Ratio** Teenage Pregnancies -Care Facilities (per 100 000 live births) Delivery rate to women U/18 119 53.7% 0.9 10 Residential Burglaries DUI **Drug-related Crimes** Murder Sexual Offences 30 1 305 193 1 177 108 Water Refuse Removal Electricity Sanitation Housing 85.8% 86.5% 74.8% Road Safety Socio-economic Risks Unemployment Rate Paverty Risk 1 (narrow definition) Access to Basic Services Risk 2 15.7% Road User Fatalities 32 Increasing drop-out rates and learner-teacher ratios Wholesale & retail trade, catering Manufacturing Agriculture, forestry and fishing & accommodation 18.4% 21.9% 14.5%

Figure 2: Saldanha Bay Municipality: At a Glance

In addition, a comprehensive qualitative survey undertaken across the seven towns of the Municipality in 2015 revealed key matters to consider in the region's socio-economic context (Figure 3, Figure 4, Figure 5) (Mthente Research and Consulting Services, 2015).

Figure 3: Key Findings from Socio-Economic Assessment of the 7 towns of SBM



Figure 4: Needs, Aspirations and Visions for the Future



each other, that we are friendly that we know

each other's names, that we shout at children

who are naughty that do not belong to us. We do

these things. (Female, Coloured, 35, St Helena Bay)

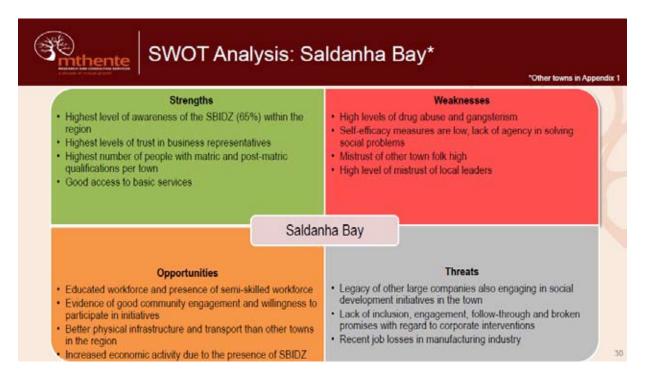
Solutions, proposals and resolutions:

Building trust and dealing with the reality of corruption,

nepotism, mistrust and need for partnerships

Civic pride and community trust (see quote)

Figure 5: SWOT Analysis of the town of Saldanha Bay



#### 4.1.2.2 Natural and man-made advantages

Saldanha Bay has the undeniable advantage of its natural and man-made characteristics:

- South Africa is on one of three global trade routes (Suez, Panama, SA), with the Port of Saldanha within one day of a global trade route (Figure 6).
- The bay has the largest and deepest port in the Southern Hemisphere, thus it is able to accommodate, within reason, a variety of vessel sizes and shapes in the bay and next to quayside.
- It has good road infrastructure to Cape Town and Johannesburg, therefore people

- and goods can fairly quickly and easily come in and out when demand requires
- It has good rail infrastructure into the hinterland of South Africa, therefore minerals, metals, and agricultural products can easily be brought in for further processing and/or export, and likewise, imported goods can easily be transported into the rest of SA.
- It is within 2 hours drive from Cape Town, and thus has access to a metropolitan city that can serve the needs of people and business alike. Also, Saldanha has a good quality of life in comparison to our competitors.



Figure 6: Unique proximity to global maritime traffic and trade routes

These advantages make Saldanha Bay an excellent location for development for many different sectors and industries. However, there are some fundamental structural constraints and opportunities to the potential of the region's development that must be considered in taking a view on the overall potential of the region going forward. The following are informed from a recently completed Strategic Economic and Financial Framework study on behalf of SBM, SBIDZ and the GIZ (StratEcon, 2019).

#### 4.1.2.3 Constraints

- Water is a major fixed constraint for development of any kind, within the current engineering and design paradigm of water supply in South Africa.
- The availability of suitable land or sea, where relevant to a particular industry, is another fixed constraint. Suitability is highly dependent on environmental status and zoning.
- Skilled labour and electricity supply are shortterm constraints that can be overcome through interventions.

#### 4.1.2.4 Opportunities

Ability to use treated effluent water / groundwater: Saldanha Bay, like many parts of South Africa, is water constrained. The degree to which industries can use either

- treated effluent water or groundwater, rather than potable water, would be a major opportunity to attract industries into the region, and an opportunity to meet the SDGs.
- *Distance to relevant markets:* For some industries it is important to be close to their target market. Saldanha Bay offers this possibility for some specific industries, e.g. local-area tourism, maritime-based industries like boat building and repair.
- Low rents relative to other areas: The cost of land, either directly through land prices or indirectly through rents, can be a major cost item for some industries. Rents and land costs in the Saldanha Bay area are low relative to Cape Town. This factor is not relevant for all industries. Further low rents may need to be offset against the possibility of higher transport costs, for example. For the zone, this is a need in initially as we are attracting industries to the zone.
- Potential to cluster the industry: International experiences show the productivity benefits that can be generated from the clustering of similar industries. The creative industries, design and high-tech construction industries all lend themselves to such clustering benefits. Clustering would be more of a factor for maritime components or boat building, for example.

- Climate (including wind) and lagoon are important: Saldanha Bay has sunshine, wind, the Langebaan peninsula and sea access. These, for some industries, are unique attractions. They are irrelevant for others and, for some, a nuisance.
- *Iron ore terminal (red dust) has little impact:* An environmental factor unique to the area is the existence of iron emissions from the iron ore terminal. This can be a major deterrent to attracting some industries aluminium craft manufacturing and tourism being examples.

#### 4.1.2.5 Additional Constraints

- No effect on the water table: Water-intensive industries could use treated effluent or ground water, as stated previously, but this is also a potential constraint if these industries could possibly lower the water table, which could result in underground saltwater contamination.
- Possibility for incremental capital expenditure: Some industries are able to start small and grow when success becomes evident. This reduces upfront capital requirements and associated risks. They are consequently easier to start. Other industries, while possibly desirable, require large initial capital expenditure. These are more difficult for local authorities to incentivise because they are not able, for example, to provide capital guarantees.
- Little solid waste: Solid waste needs disposal, with toxic and non-toxic waste posing different challenges. Given adequate infrastructure and the right conditions, some waste can be incinerated to produce energy. Solid waste, typically in places like Saldanha Bay, is buried in landfill. This poses constraints but these are not insurmountable with proper legal and operational policy.
- Little air pollution: Air pollution is always a problem in urban areas. It is less so in sparsely populated or rural areas. It is also less of a problem in wind prevalent areas like Saldanha Bay. Therefore, in this instance, the air pollution of particular importance is that which may affect urban areas on wind free days or which has

- negative externalities on other industries. At least three examples are evident in this area. Red dust from the iron ore terminal is known to have prevented the relocation of aluminium fabricators to the area because aluminium welding and iron ore dust are incompatible. The visual impact of air pollution, even if there are few associated health impacts, would constrain both tourism and the expansion of the retirement industry.
- Little water pollution: The Saldanha Bay area is fresh water constrained and the resource is precious. Potential freshwater pollution is not an affordable luxury. Similarly, the waters of the Langebaan peninsula and Saldanha Bay are a unique and fragile ecosystem. Any potential pollution would have significant negative externalities both environmental and on existing industries that require good water quality.

#### 4.1.2.6 Summary of Challenges

The context of the Saldanha Bay municipal region and that trade-offs will be made with respect to its natural and man-made advantages, constraints, opportunities and social contexts, to develop the full potential of the region, including people and environment, highlight the complex challenges the company will continuously need to manage going forward. And further, that the development of the trade-offs and any remedial steps will form part of the SBIDZ's holistic delivery programme going forward.

#### 4.1.3 SEZ Performance in South **Africa and Africa**

#### 4.1.3.1 South Africa

In South Africa, the new SEZ Policy (2012) & SEZ Act, 2014 (Act No. 16 of 2014) sought to focus on addressing the challenges experienced in the IDZ Programme after the dti initiated a review of its IDZ policy in 2007. The IDZ Programme had been in place since 2000 and challenges cited included: poor governance, poor stakeholder coordination, no proper funding mechanism, lack of IDZ incentives, lack of integrated marketing, and modest performance of IDZs.

Despite this, SEZs have certainly attracted investment into SA and created jobs, however, the data does not inform on whether those regional economies have grown, become more inclusive and sustainable since 2000 due to the SEZs. Therefore, there remains ambivalence as to the overall benefits of SEZs in SA in broad public opinion.

#### 4.1.3.2 Africa

In UNCTAD's view, there is little systematic research on the impact of SEZs, and few countries have a comprehensive process for monitoring and evaluating SEZ performance. UNCTAD advocates for a sustainable development impact assessment of SEZs, where the direct and indirect economic contributions, fiscal and financial sustainability, technology and skills contributions, social and environmental impacts, support to regional integration, and policy experimentation and learning opportunities are considered in such a comprehensive assessment framework.

Following from this view, UNCTAD has created a "profit and loss" framework to determine the success or failure of SEZ Programmes, which looks at the key elements of areas of impact and performance, where hopefully the expected indirect and direct economic contributions from zones can be measured and monitored over time (Figure 7).

The framework was developed for governments charged with administering an SEZ Programme, but it does provide the SBIDZ-LC, as operators, with useful guidance as to what we can and should choose to measure our performance, what strategies we can and should adopt, and the collaboration required with others to achieve a KPI - and the universal goals overall.

The framework aims to relate the traditional indicators for zone success (FDI, direct jobs, exports, foreign exchange, indirect and induced jobs, and supplier linkages, GDP) with new considered indicators (the cost of zones, payback time, tax benefits, skills development. technology transfers, industrial diversity, economic transformation, labour conditions, environmental impacts, proper land use, and policy reforms) to achieve an overall sustainable development impact.

#### Figure 7: UNCTAD's SEZ sustainable development "profit and loss statement"

Cost-benefit areas	Key elements	
Direct economic contributions	Attraction of FDI     Job creation     Export growth     Foreign exchange earnings	
+		
Indirect economic contributions	Supplier linkages beyond the zones     Indirect and induced job creation	
=		
Combined economic impact	Additional GDP growth	
+/-		
Net cost of/revenue from zones	Investment expenditures     Operating costs     Foregone revenues and subsidies     Income from zones	
=		
Fiscal/financial viability of zones	Payback time of zone investment Fiscal burden	
+		
Dynamic economic contributions	Technology dissemination Skills and know-how transfers Industrial diversification and upgrading Enhanced regional economic cooperation	
+/-		
Social and environmental impacts and externalities	<ul> <li>Labour conditions</li> <li>Environmental impact</li> <li>Appropriation or misuse of land</li> <li>Illicit flows</li> </ul>	
+/-		
Policy learning and broader reform impact	Pilot function of zones     Catalyst function for reforms     Reduced motivation to reform	
=		
Overall sustainable development impact	Evolution of the role of zones in the economy     Long-term zone transformations	

Source: UNCTAD, 2015

Further to this, Table 1 provides a range of elements zones should have inside their perimeter to create inclusive and sustainable environments for business-owners and employees alike, with the view that creating this type of operational environment is beneficial to economies, society and the environment on the whole, and ultimately aides the "profit and loss statement" strategy.

It provides some interesting and novel strategies in SEZ design, some of which the SBIDZ-LC has already initiated directly or with partners (e.g. skills training, the CSTC, Grow-Net/West-Net, the Project Management Team working group on infrastructure projects, a Zone Labour Charter, SLAs with MOU with TNPA, Environmental Management, PFMA compliance, external auditing by the AGSA); and some of which are in planning stages (e.g. the SMME Cowork Hub, the Innovation Campus, the Maritime Cluster Economy strategy with DEDAT and SBM).

**Table 1: "In-Zone" Elements for Sustainable Economic Zones** 

	Policies/standards	Infrastructure assistance	Administrative assistance
	Maintains and enforces policies and standards, including:	Provides services or specialists to insure compliance/offer assistance, including:	Provides guidance and training to companies, covering how to:
General Approach	Create multi-stakeholde	er partnerships to identify opportunities and de	evelop an action plan
Labour	Minimum wage     Working hours and benefits     Respecting right of unions to be active within the zone     Gender equality and related issues     Incentives for third-party certifications	Labour inspectors     Conflict resolution specialists     Reporting hotlines     Gender focal points	Improve labour conditions     Engage in social dialogue
Environment	Emissions     Waste disposal     Energy use     Incentives for third-party certifications     Promoting circular economy	Centralized effluent treatment     Water reclamation systems     Recycling services     Hazardous waste management services     Alternative energy sources     Reporting hotlines     Enabling circular economy	Further reduce natural resource use     Reduce waste     Increase recycling     Improve energy efficiency     Adopt renewable energy
Health & Safety	Employee health and safety protection     Incentives for third-party certifications	Medical clinic     Fire brigade     Reporting hotlines	Prevent health and safety emergencies
Corruption	Anti-corruption standards and policies	Hotlines     Information on reporting corruption	Build capacity to detect and avoid corrupt business practices
Economic linkages	Employer support for staff training and development	Assistance with local sourcing	<ul> <li>Identify and upgrade local suppliers</li> </ul>

Source: UNCTAD, 2015

#### 4.1.3.3 Summary of Challenges

The varying performance of SEZs in South Africa and abroad is noted, and in particular the trend towards the development and setting of reliable and valid indicators, including a framework of economic / development impact accounting. These highlight the challenges of reliable and valid measurement of a zone's performance over time.

#### 4.1.4 Market Environment Analysis

#### 4.1.4.1 South Africa Oil and Gas Market

The major gas discovery made in early 2019 by Total underscores South Africa's upstream potential. However, regulatory uncertainty (the Mineral & Petroleum Resources Development Act (MPRDA) Amendment Bill in particular) remains a major stumbling block stifling the sector's development. Despite some planned investments in the downstream infrastructure, some market analysts do not expect significant improvements in the near term. As a result, South Africa will remain a major importer of both crude oil and refined fuels until 2028.

Table 2: South Africa Oil & Gas SWOT, 21 May 2019

Strengths	<ul> <li>Leading country in the synthetic oil industry.</li> <li>Second largest downstream sector in Africa.</li> <li>One of the most stable and low-risk investment environments in Africa.</li> </ul>
Weaknesses	<ul> <li>Limited proven hydrocarbon reserves.</li> <li>Inefficient and outdated downstream sector.</li> <li>Lack of gas import infrastructure.</li> <li>Lack of foreign major participation in shale gas exploration.</li> <li>Disappointing drilling results in Ikhwezi project (PetroSA).</li> <li>Unstable regulatory environment is hindering exploration efforts (MPRDA Amendment Bill).</li> </ul>
Opportunities	<ul> <li>Considerable offshore exploration opportunities with major companies involved in upstream activity, as illustrated by recent Total's discovery on Block 11B/12B.</li> <li>Coal-bed methane potential in the Karoo, with positive pilot production displaying upside potential.</li> <li>The potential development of the Liquid Natural Gas (LNG) Independent Power Producers (IPP) Programme presents notable upside to gas imports.</li> <li>The proposed separation of oil and gas regulation from legislation covering the mining industry could provide greater regulatory clarity.</li> <li>Shale gas resources in the Karoo Basin are thought to be among the largest in the world.</li> <li>Glencore's entry into the country's downstream could see fresh commitment of capital to ageing assets.</li> </ul>
Threats	<ul> <li>Growing demand for refined fuels could lead to greater imports of petroleum production and put pressure on balance of payments.</li> <li>Increasing pressure on refining margins and more stringent fuels standards could lead some operators to exit South Africa's downstream market.</li> <li>Public opposition to hydraulic fracturing could hinder the development of shale gas despite growing support from the government.</li> <li>Unsustainability of domestic Gas-to-Liquid (GTL) plant operations through lack of feedstock.</li> </ul>

Source: Fitch Solutions Macro Research

#### 4.1.4.2 sub-Saharan Africa Oil and Gas Market

Recovering oil prices have been offering some measure of relief to sub-Saharan Africa (SSA), which was among the regions worst hit by the recent global commodities slump (Fitch Solutions). Over the next quarters, international oil and gas companies are forecasted to show renewed interest in frontier plays in East Africa, particularly Kenya and Uganda, translating into exploration picking up as stronger balance sheets and marginally higher oil prices feed into increased spending and drilling activity in under-explored areas.

However, substantial new investment will be needed to offset substantial oil production decline rates throughout the region. The outlook on gas is markedly brighter, with production set for strong gains over the next 10 years, supported by the development of major gas resources discovered both in East and West Africa. The downstream market (i.e. refinery capacity) remains unattractive due to underwhelming demand growth combined with a host of financial, regulatory and infrastructure barriers to investment. Refiners face various headwinds including small and fragmented market, the pervasive use of fuel subsidies, financing constraints and the unreliability of crude feeds, which undercut overall profitability. Investments in the upgrade or expansion of existing facilities are possible - and have been undertaken in certain markets in Africa, but it is not foreseen that major new capital commitments will be made to the region's downstream sector over the coming years.

#### 4.1.4.3 Global Oil and Gas Market

One sees the following key trends (Fitch Solutions):

- There will be an increase in capex growth for 2019 as companies take advantage for higher oil prices and seek to increase efficiency gains and shareholder confidence and boost profitability by increasing spending levels.
- Fiscal prudence continues among publiclisted oil companies as more scrutiny impacts project selection. Sub-USD 40.0/bbl

- break-evens are the target new oil projects, demanding low infrastructure costs or excellent asset quality.
- Cost inflation continues onshore in the US, pressuring the efficiency gains and profitability. A portion of higher costs have been offset by improved drilling and completion productivity, but further gains will prove increasingly difficult to come by. This will weigh on investment in 2019 for all except the majors.
- We anticipate more spending offshore from 2019 as reconfigured projects employing lower costs enable development of previously uneconomic deep-water acreage.
- LNG-oriented gas projects are a growing target as the less carbon-intensive fuel is increasingly favoured by markets to increase electrification, minimise air pollution and transition to a lower carbon economy.
- A dovish dollar policy (an inclination against increasing interest rates) adds to foreign exchange stability giving breathing room to dollar-denominated debts within emerging markets easing payment demands and freeing more cashflow to spend on new projects.

As decarbonisation continues to gain momentum, there will be little incentive to slow or reverse the process. The shift away from oil and gas is a social matter, more so than an economic one. Environmental issues are becoming increasingly politicised and greening the production and consumption of oil and gas may not be enough to change its image or substantially slow demand destruction.

#### **4.1.4.4** *Maritime*

# 4.1.4.4.1 South Africa Freight Transport & Shipping Market

A modest uptick in household spending, agricultural output and manufacturing activity will result in a rebound in trade growth over the coming years. That said, growth will remain below potential a 10-year forecast period (from 2019) given the structural headwinds facing the economy, high unemployment and ongoing

disruption to manufacturing and mining output from volatile power supply (Fitch Solutions).

Regarding the shipping industry, one sees growth in the South African shipping industry

accelerating in the coming quarters as household import demand rises (consumption) and infrastructure improvements come online. Box throughput growth will outperform tonnage throughput at all of the country's major port.

#### Table 3: South Africa Freight Transport & Shipping SWOT, 09 July 2019

Strengths	<ul> <li>One of Africa's powerhouses, South Africa has a large population, a well-developed economy and a strong, export-orientated metals and minerals mining sector, all of which contribute to strong freight transport demand.</li> <li>The country has taken its first steps to develop a high-speed rail network, releasing capacity for freight rail purposes.</li> <li>Toll roads and public private partnerships have been piloted and are likely to expand as the state seeks to improve highways that are already the most developed in Africa.</li> <li>South African ports give high levels of international connectivity to global shipping routes, as well as to key inland commercial areas.</li> </ul>
Weaknesses	<ul> <li>Insufficient generation capacity has led to power shortages in recent years, with an adverse effect on the economy and freight transport sector.</li> <li>Although more open and transparent than a number of regional peers, corruption is an issue.</li> <li>The port of Durban has been struggling to maintain volumes as it invests in significantly expanding capacity.</li> <li>South Africa's freight transport network, in particular rail, is struggling to cope with the demand placed on it by the country's commodities exporters.</li> </ul>
Opportunities	<ul> <li>Because of its role as a regional transit hub, local freight companies have an opportunity to expand across Southern Africa.</li> <li>There is significant potential to boost transport of coal for export to India should planned investment materialise.</li> <li>Port and rail infrastructure development will remain the focal investment point in the transport sector as the government prioritises the expansion of the country's freight logistics capacity.</li> </ul>
Threats	<ul> <li>A hard landing in China would have a detrimental impact on South Africa's freight volumes, given the size of its iron ore and coal exports to China.</li> <li>Further industrial action such as that experienced in the wake of the Marikana massacre could disrupt freight transport operations.</li> <li>Policy uncertainty and a volatile political environment.</li> </ul>

Source: Fitch Solutions Macro Research

#### 4.1.4.4.2 Western Cape Provincial Vessel Fabrication, Repairs and Maintenance Market

Some performance highlights of the Provincial maritime industry include (StratEcon, 2018):

- R6.0bn to direct GDP between 2015 and 2018
- Average direct employment of 6 800 jobs over four years
- Further 5 200 indirect and induced jobs in the province
- Contributes 1.8% to Western Cape Manufacturing Output
- Majority of revenue is export revenue

Table 4: Maritime industry economic contribution 2015 - 2017

Maritime Repair and Fabrication	2015	2018	2017	2018	Total	Average
Repair & Maintenance Turnover	2 953	2 455	2 646	3 233	11 287	2 822
Fabrication Turnover	655	660	869	481	2 664	666
Total Turnover (Rm, Nominal Prices)	3 607	3 115	3 515	3 714	13 952	3 488
Direct Gross Domestic Product (Rm)	1 543	1 349	1 491	1 690	6 073	1 518
Gross Geographic Prodct (Rm)	3 330	2 918	3 237	3 629	13 114	3 279
Gross Domestic Product (Rm, Nominal Prices)	3 886	3 412	3 795	4 219	15 312	3 828
Gross Domestic Product (Rm, 2018 Prices)	4 553	3 761	3 975	4 219	16 509	4 127
Change in Real Direct Gross Domestic Product		-18%	5%	8%		
Western Cape Jobs	13 320	10 960	11 530	12 390		12 050
Direct	7 550	6 170	6 420	7 090		6 810
Indirect and Induced	5 770	1 790	5 110	5 300		5 240
South African Jobs	15 000	12 360	13 030	13 890		13 570

Source: StratEcon, 2018

- Fabrication does not include Operation Biro
- Numbers restated since 2017

The Repairs and Maintenance sub-sector, forms 81% of the Provincial maritime industry, and nominal turnover increased from R2.95bn in 2015 to R3.23bn in 2018 with 6 750 direct jobs and 4 700 indirect and induced jobs in 2018.

The Fabrication sub-sector saw lower turnover and was more volatile than the Repairs and Maintenance sub-sector (very dependent on new orders for vessels). This sub-sector is export driven in the Province, i.e. it averaged R625m over the last four years & exports increase by almost R1bn more when pleasure craft are included in the analysis. The largest contributor over the past 4 years has been "Other vessels, warships and lifeboats" with 38% of market share (excludes Operation Biro, which will add a further R1.5bn over six years from 2019 onwards).

Table 5: Maritime industry change in Turnover 2015 - 2017

Turnover	2015	2016	2017	2018	Total	Average
Repair & Maintenance	2 953	2 455	2 646	3 233	11 287	2 822
Fabrication	655	660	869	481	2 664	666
Total Turnover (Rm, Nominal Prices)	3 607	3 115	3 515	3 714	13 952	3 488
Repair & Maintenance as % of Total Turnover	82%	79%	75%	87%	81%	81%
% Change in Repair & Maintenance		-17%	8%	22%		
% Change in Fabrication		1%	32%	-45%		
Real Turnover (Rm, 2018 Prices)	4 227	3 433	3 683	3 714		
Annual Change in Real Turnover		-19%	7%	1%		
Pleasure Craft Turnover (Rm, Nominal Prices)	961	1 042	929	1 090	4 022	1 005

Figure 8: Turnover by sub-sector in Western Cape

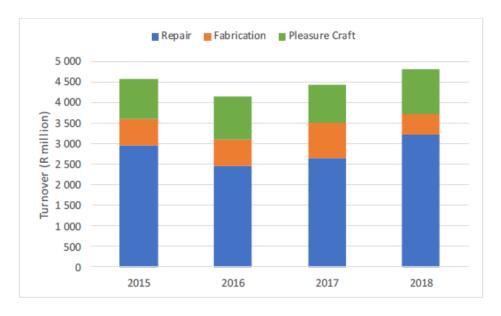
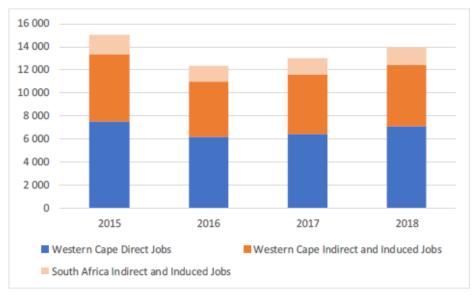


Figure 9: Western Cape and South Africa Jobs



Source: StratEcon, 2018

 94% of Commercial and Naval Vessels W Cape Exports Confirmed by Sample of Fabricators Cruise excursion boats, ferry, cargo, barges 75% of Vessel Numbers Working & Light Vessels 95% of Pleasure Craft 87% of Value Other vessels, war ships, lifeboats Exports: III Fishing vessels 1 200 800 8 400 200 1000 шy Cruise excursion boats, ferry, cargo, barges Working & Light Vessels All Vessels Manufactured in the W Cape Other vessels, warships, lifeboats Pleasure boats (Min) ■ Fishing wessels 1 200 8 800 009 400 200 Source: StratEcon, 2018

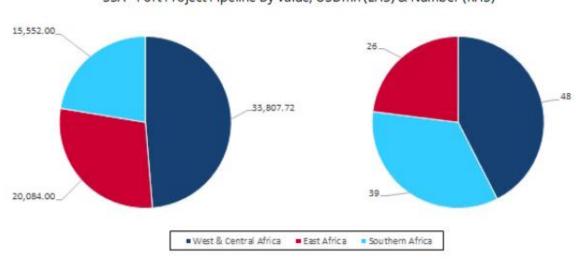
Figure 10: Western Cape Fabrication, 2015 - 2019

### 4.1.4.4.3 West & East Africa Port Infrastructure

West and Central Africa will offer considerable investment potential in the port sector over the coming years, backed by the largest port project pipeline, by value and number, of all the Sub-Saharan Africa (SSA) sub-regions (Fitch Solutions). Port development plans are largely targeted at Greenfield projects and the expansion of existing facilities needed to cope with expected increases in demand from the construction of new onward infrastructure to inland areas and landlocked markets. Nigeria is the major focus of project activity, with the government planning a number of new largescale ports, although Cote d'Ivoire, Ghana and Cameroon also have substantial port project pipelines, ensuring that investment opportunities are spread throughout the region. The highlight that the ambitious nature of many of the port developments, combined with the risks inherent in construction operations in these markets, means that this large pipeline is unlikely to be fully realised.

West and Central Africa will be the primary focus of investor interest in ports across sub-Saharan Africa (SSA) over the coming years, backed by a robust project pipeline in the sub-region. West and Central Africa offers the largest pipeline of port projects of all the SSA sub-regions, with 48 projects currently planned or under construction, with a total value of USD33.8bn, accounting for nearly half of the total value of port projects currently planned or under construction across all of SSA (Figure 11). While West Africa is home to some of the most advanced ports in the region, particularly in Cote d'Ivoire and Senegal, port facilities remain underdeveloped in a number of other countries, notably Nigeria.

Figure 11: West Africa Dominates Port Project Pipeline, 2019 (Fitch Solutions)



SSA - Port Project Pipeline By Value, USDmn (LHS) & Number (RHS)

Source: Fitch Solutions Key Projects Database

As such, the need to improve the quality of ports in those regions is therefore a major driver of investment plans, in addition to the need to meet rising demand from rapidly growing populations across the region and improve transport infrastructure to facilitate

trade with underserved landlocked areas. Rail development plans are targeted at boosting access to landlocked markets, and this will also require investment in port facilities to meet increased demand and transhipment traffic.

Figure 12: Major developments planned or underway in West & Central Africa, 2019

Country	Project Name	Sub-Sector	Project Type	(USDmn)	Companies	Status
Guinea	Simandou Iron Ore Export Deep Water Port, Conakry	New Port	Dry Bulk	4000	Aluminum Corporation of China (Chinalco), Government of Guinea, Rio Tinto, International Finance Corporation (IFC)	At planning stage
Senegal	Port du Futur, Barg ny	New Port	Container Terminal	1883	Government of Senegal, DP World	At planning stage
Ghana	Tema Port Expansion Project	Port Expansion		1500	Standard Bank, AECOM, China Harbour Engineering Company (CHEC), Nederlandse Financierings-Maatschappij voor Ontwikkelingslanden, Bank of China, Industrial and Commercial Bank of China (ICBC), International Finance Corporation (IFC), APM Terminals, Bollore Africa Logistics, Meridian Port Holdings, Ghana Ports & Harbours Authority (GPHA)	Under construction
Congo (DRC)	Banana Deep Water Port	New Port	Quay	1000	Government of Democratic Republic of the Congo, Congo (DRC) Ministry of Transport, China Ocean Shipping Company (COSCO), DP World	Contract Awarded
Benin	Port of Cotonou Modernization and Extension	Port Expansion	N/A	822	Government of Benin	At planning stage
Cote d'Ivoire	Abidjan Second Container Terminal (TC2) Project	Port Expansion	Container Terminal	590	China Harbour Engineering Company (CHEC). Maersk, Government of Cote d'Ivoire, Port of Abidjan, Bouygues Construction, Bollore, APM Terminals, Exim Bank of China	At planning stage
Cote d'Ivoire	Abidjan Port Ore Terminal Project	Port Expansion	Dry Bulk	109	Government of Cote d'Ivoire	At planning stage

Source: Fitch Solutions Macro Research

Considering the extent of services manufacturing demand that would generated by these traditional oil and gascentred African markets, it is interesting to note that the bulk of these port projects are focused on containerisation and dry bulk cargo handling capacity - only Banana Deep Water Port in the Congo (DRC) is for new quays, which will be an integrated greenfield port, industrial and logistics zone (Figure 12).

This is perhaps indicative of countries and markets discounting the ability to set up and operate successful maritime services, logistics and manufacturing bases in these countries industrial sectors.

## 4.1.4.5 Summary of Challenges

Noting the SWOT, status and trends of the oil, gas and maritime markets in South Africa and abroad, the strategic focus of the SBIDZ going forward will be centred on Africa over the next 5 years to strengthen the zone's positioning. And further, that lower carbon strategies be explored with innovative approaches to zone waste management policies, circular economies, and new standards for the shipping industry.

Pursuing innovation of the industry itself is a key enabler to both strengthening the company's positioning in and for Africa and lower carbon strategies.

To support the strategic focus on African markets and as an economic enabler for South Africa. the strategic focus must be inclusive of liaison with South African, Provincial and local industry bodies and business associations. And further, assess the Repairs and Fabrication potential within the nascent maritime industry, both from an investment potential and demands placed on support facilities such as a dry dock, quay facilities, and the like.

## 4.2 Internal Environment Analysis

## 4.2.1 Accounting Authority

#### Policy formulation and oversight

The SBIDZ-LC Board is committed to the highest standards of integrity and ethical behaviour. The code of conduct outlines the values and behaviours that govern their way of working across the business. It fosters values-based decision-making, and demonstrates how the policies and practices align with the values. The values define the way the Board and employees think, work and act. The company is committed to shared growth which means having a positive impact on society and delivering shareholder value. This is an indication of good corporate citizenship.

Strong ethical leadership and corporate governance is driven through the Board Charter, which is the foundation of the governance principles and related practices. The charter clearly sets out the matters reserved for the Board. Board members' roles are clearly articulated and outlines the mandate of all board and sub-committees. All company policies are discussed and approved by the Board.

#### Supervising management

Through the Board and its three subcommittees, SBIDZ-LC is able to provide the necessary management supervision. The various committees are able to provide the required focus on specific areas of the company, namely the: Audit, IT and Risk Committee; Human Resources, Remuneration, Social and Ethics Committee and Investment Committee.

The internal governance framework has been defined to manage risks. Independent internal audit provides internal assurance to the Board regarding effectiveness of internal controls and governance. External auditors provide assurance on the company's capability.

Financial reporting is provided to the Board and reviewed in the Audit. IT and Risk and Investment Committee. The Audit, IT and Risk Committee is responsible for financial results and annual budgets.

#### **Ensuring accountability**

The Board and Sub-Committees aim to meet quarterly. The responsibilities of the Committee's mandate include internal controls, operational risk, compliance, internal and external audit, accounting and external reporting. External auditors also provide assurance to the users of the annual financial statements, owners, regulators and legislators. External auditors are appointed and are accountable to the Board. The Chairperson and Chief Executive Officer lead engagements with the regulators and Shareholder.

The Board is accountable to the Shareholder and is responsible for creating and delivering shareholder value. The right balance is ensured in promoting long-term growth and delivering short-term performance.

#### 4.2.2 Human Resources

SBIDZ-LC's staff are structured to ensure setting up the zone effectively and efficiently.

There are two programmes in the SBIDZ namely, Administration and Operations. The goals and objectives of the business functions are clearly documented and aligned with the strategic goals of the entity.

Going forward, it is anticipated that the number of staff may marginally increase, particularly once the SBIDZ-LC becomes a fully functioning estate that will require support and maintenance. This process will take place gradually over the period 2020/21 - 2024/25, with due responsive to the company's ability to deliver against its strategic priorities and its fiscal environment.

The current organogram is included below:

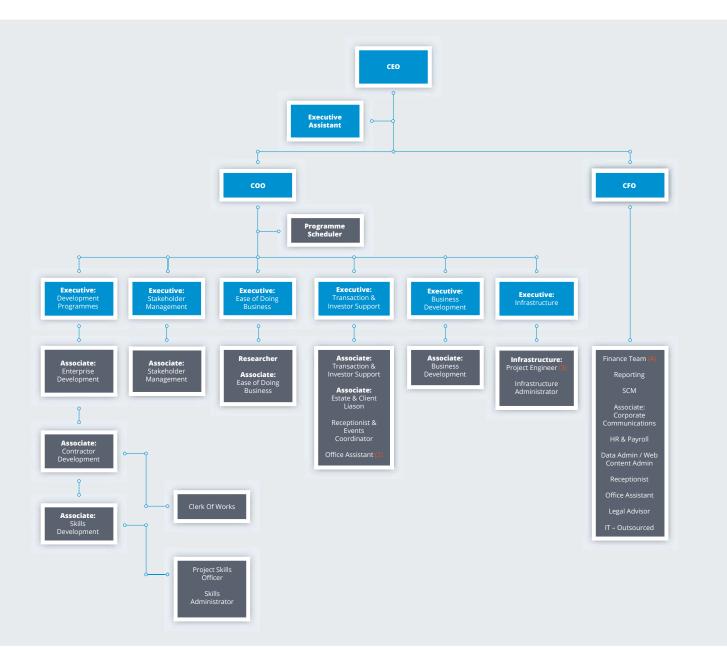


Figure 13: SBIDZ Organogram

# 4.2.3 Information Communication and Technology

The Audit, IT and Risk Committee govern technology and information in a way that supports the company's setting and achieving of its strategic objectives. The Committee's responsibilities include overseeing results of management's implementation. This includes: integration, business resilience, monitoring for responsiveness to cyber security and social

media risks, third-party and outsourced service provider risks, value delivered from technology investments and projects, disposal of obsolete technology and information, ethical and responsible use and compliance with laws.

The Information Technology policy and frameworks are approved by the Board and reviewed annually to ensure that it is in keeping with industry best practice.

#### 4.2.4 Financial Resources

A fundamental financial objective of the foreseeable future is to achieve selfsustainability. Tied to the aforementioned is the equally important objective of operating an efficient zone to facilitate the attraction of domestic and international investors.

The Administration Programme has the of implementing overarching objective best practice governance in support of the operations. The programme has a complex role due to its need to balance the business needs and requirements of the operations, whilst at the same time undertaking a crucial governance function within the company, providing a treasury function to ensure optimum spending and utilisation of financial resources.

Functions of the unit include: maintenance, supplier maintenance, audit maintenance, tax management, annual financial statements, ensuring compliance with SCM legal framework and other relevant legislation, fixed assets management, cash management, financial management, securing funding for operational needs and capital projects and reporting to stakeholders. The reports issued by the company enable stakeholders to make informed assessments of the company's performance, and its short, medium and long term prospects. The successful execution of these functions will continue to improve the drive to commercial sustainability.

The SBIDZ-LC's budget for fiscal year 2020/21 is

Table 6: Medium-term Company budget summary

Description	Audited	Estimated outcome			
	2018/19	2019/20	2020/21	2021/22	2022/23
	R'000	R'000	R'000	R'000	R'000
Operational Expenditure	41,024	83,752	87,797	94,001	108,624
Capital Expenditure	111,330	332,423	266,772	146,023	810
Total Expenditure	152,354	416,175	354,569	240,024	109,434
Ch-ff					
Staff complement	37	48	48	48	48

Table 7: Medium-term Programme 1: Administration budget summary

Description	Audited	Estimated outcome			
	2018/19	2019/20	2020/21	2021/22	2022/23
	R'000	R'000	R'000	R'000	R'000
Operational Expenditure	19,550	22,537	23,957	25,603	27,328
Capital Expenditure	490	650	686	773	810
Total Expenditure	20,040	23,187	24,643	26,376	28,138
Staff					
complement	17	20	20	20	20

**Table 8: Medium-term Programme 2: Operations budget summary** 

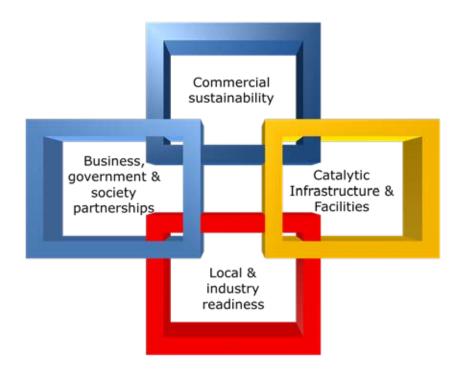
Description	Audited	Estimated outcome			
	2018/19	2019/20	2020/21	2021/22	2022/23
	R'000	R'000	R'000	R'000	R'000
Operational Expenditure	21,474	61,215	63,840	68,398	81,296
Capital Expenditure	110,840	331,773	266,086	145,250	-
Total Expenditure	132,314	392,988	329,926	213,648	81,296
Staff complement	20	28	28	28	28

## 4.3 Strategic Priorities over 5-Year Planning Period

The strategic priorities of the company over the five-year period are fourfold (Figure 14):

- Firstly, to fully operationalise and become commercially sustainable,
- Secondly, to provide catalytic, growth enabling and accessible infrastructure and facilities,
- · Thirdly, to secure effective business, government and society partnerships, and
- Fourthly, to ensure communities and businesses are engaged, and effectively supported with skills, practise and knowledge to compete regionally and globally.

Figure 14: SBIDZ Five-Year Strategic Priorities, 2020 - 2024



## 4.3.1 Policy and Priority Alignment

The Province has put forth a comprehensive policy response and holistic approach to economic development, as put forward in the Strategic Framework for the Provincial Strategic Plan 2019 - 2024 (PSP), and within that, the Economy and Jobs Vision-Inspired Priority (VIP2).

The company supports the intended wider outcomes of the PSP and VIP2, particularly with reference to the zone's long-term potential to support economic growth and development in the West Coast, and draws the following to attention:

Firstly, the four strategic priorities of the company, taken together, will create a conducive, enabling business environment in and around the zone, and will facilitate positive value-adding outcomes and impacts to the local and provincial economy and societies. Narrowing in on VIP2 alignment, this addresses key challenges of an unclear and inefficient regulatory environment and difficult access to key resources, services, facilities, both public and private, in a proactive manner.

Within the context of constrained provincial economic growth and increasing pressures for public services, the company's committed to becoming independent of provincial funding over the period is indicative of policy and priority alignment to the condition of the public fiscus, and speaks to the company's values of being a responsible, accountable public corporate citizen, but also to its vision of becoming a pioneering entity for generations to come in Saldanha Bay and beyond.

#### 4.3.2 Enablers

To achieve our strategic priorities, we require the following:

#### 4.3.2.1 External Enablers

An enabling environment with funding support from relevant departments and institutions specifically in respect of SEZ Funding, provincial operational funding, funding for developmental programme initiatives, and project financing

from development financing institutions, as applicable.

Strong relationships with the primary partners, specifically, DEDAT, DEA&DP, Saldanha Bay Municipality, TNPA, the dti, and Treasury (both Provincial & National).

Future and current port infrastructure, in respect of access to current infrastructure, and the new 500 metre finger jetty, a floating dock, and a dedicated services berth as a minimum.

A fully operational Freeport over the designated Customs Control Area, with standard operating protocols in place with SARS, Department of Home Affairs, Department of Labour, and TNPA Port Security.

Access to national SEZ and dti investment incentives.

The implementation of the Zone Labour Charter between Trade Unions and zone tenants and operators.

#### 4.3.2.2 Internal Enablers

Ensuring good corporate governance, with robust strategic planning and risk management.

Strategically positioning to international and local investors.

Maintaining and growing the current high performance team by ensuring continued investment in human capital.

Continued measurement of performance targets by the use of an appropriate economic model.

Ensuring effective integration between the business units by use of internal management structures, such as the Executive Committee, the Executive Team, the joint operations control, and the use of appropriate technology.

Provision of infrastructure for civil engineering services in the zone, investor buildings, the Project Leasing Facility, the Access Complex and Innovation Campus by use of contractor and professional panels.

Ensuring sufficient bulk utilities infrastructure for both short- and long-term planning by way of the utilities demand model closely linked to the investor model.

Ensuring access to suitable land, by prezoning and conducting enabling environmental authorisations, and ensuring the provision of utilities to individual sites, as well as security and maintenance services over the zone.

Ensuring dynamic tenant management with appropriate rental models.

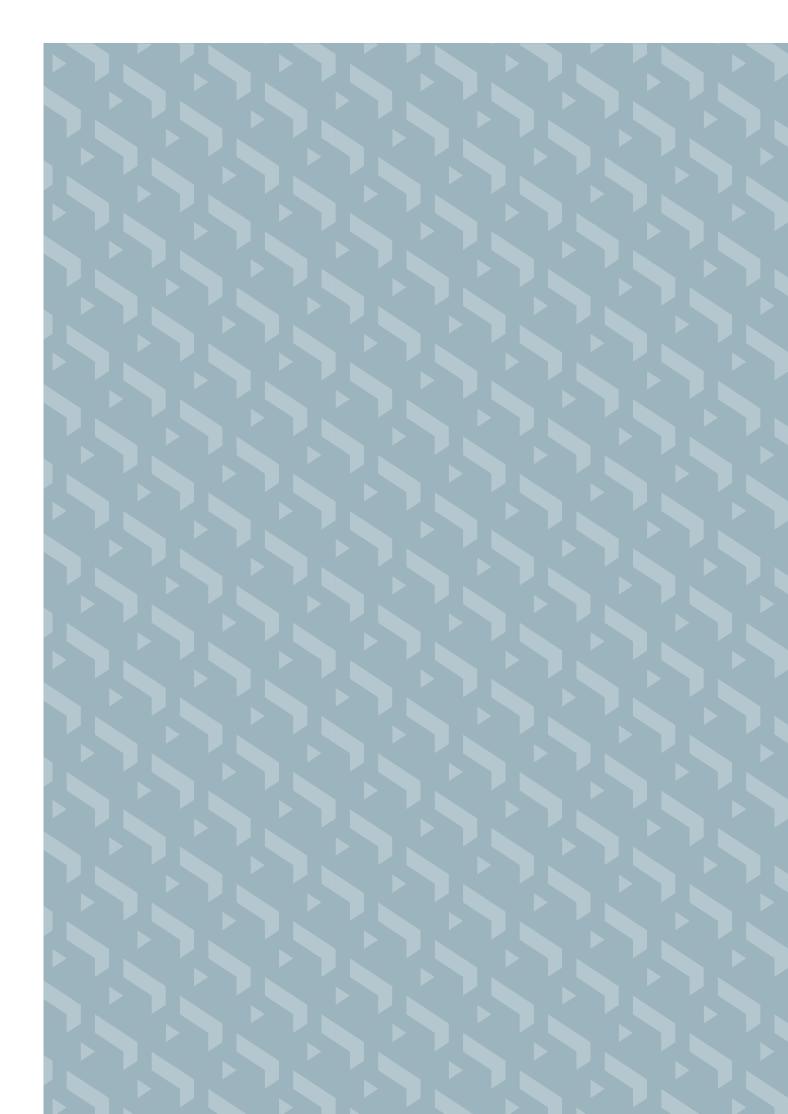
Supporting the Innovation Campus in order that it become a world-class research and development hub through partnerships with local and internal industry, community, academia and government, as applicable.

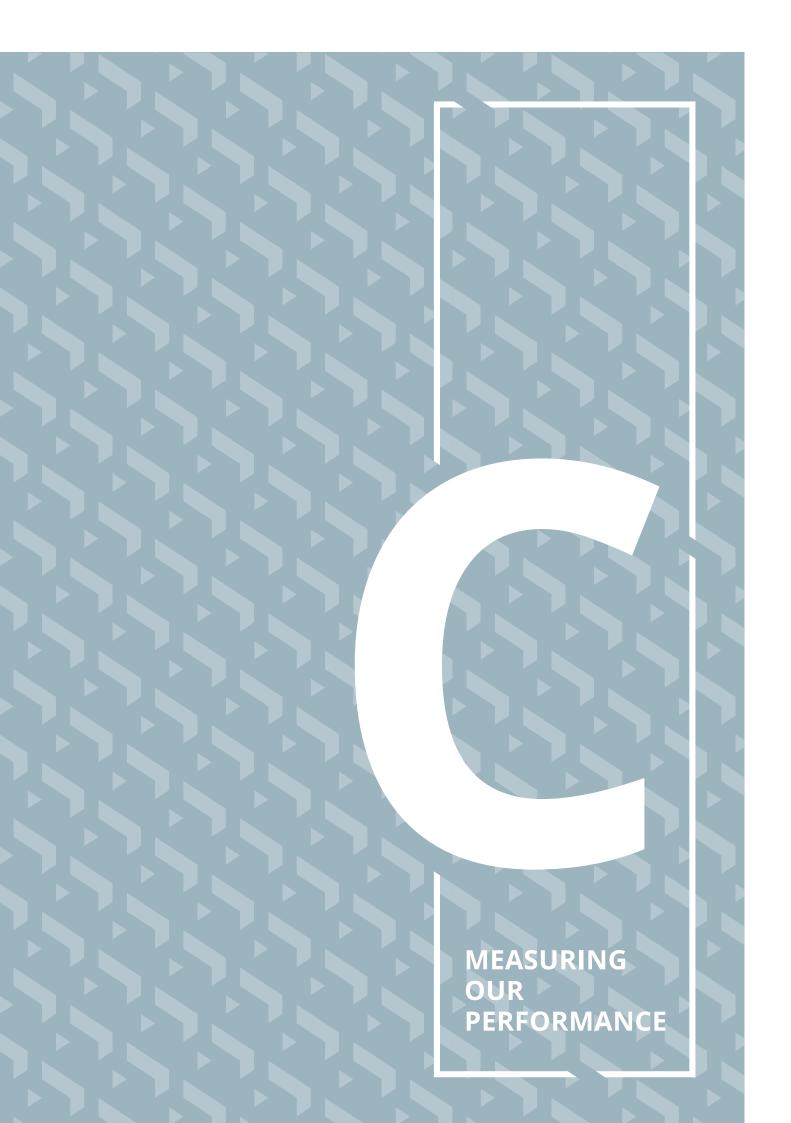
Ensuring inclusion through development programmes initiatives that match industry requirements with local employment opportunities by way of skills training, enterprise development, contractor support, the SMME hub and by supporting local content.

### 4.3.3 Assumptions

Key assumptions to the Strategic Plan are as follows:

- Continuity of government funding for the medium and long-term, as applicable.
- Continued support of the strategic government partners.
- Future investment in port infrastructure.
- Appropriate interpretation of the free port model via the Customs Control Area legislative and regulatory framework.
- Continued use of investment incentives.
- Continued support of organised labour.





## **PART C: MEASURING OUR PERFORMANCE**

## 1 Institutional Performance Information

## 1.1 Impact

To create an enabling inclusive, sustainable environment

## 1.2 Overall for the Company

## 1.2.1 Outcomes, Outputs, **Performance Indicators and Targets**

For the Western Cape, it is estimated that the SBIDZ would contribute R9.0bn to direct regional Gross Domestic Product (GDP-R) and R28.1bn to total GDP-R. On average 4,300 direct jobs would be sustained annually with a further 6,000 indirect and induced jobs, so that on average 10,300 total jobs would be sustained in the province.

In terms of specific strategic outcomes, the SBIDZ would create an enabling environment to promote sustainable economic growth and job creation by:

- Facilitating a cumulative contribution to the National GDP by investment within the IDZ of R34.9 billion by the end of the financial year 2024/5;
- Facilitating a cumulative contribution to the Western Cape GGP by investment within the IDZ of R28.1 billion by the end of the financial year 2024/5;
- Facilitating the creation on average of 12,400 direct, indirect and induced jobs throughout South Africa by the end of the financial year 2024/5.

**Table 9: Company Medium-term Outcome and Targets** 

						Annual Tar	gets		
Outcomes	Outputs	Output Indicator	Audited	Actual Perf	ormance	Estimated Performance		MTEF Period	
			2016/17	2017/18	2018/19	2019/20	2020/21	2021/22	2022/23
To promote sustainable economic growth and job	GDP	A cumulative contribution to the National GDP by investment within the IDZ by the end of the financial year 2024/5.					R1,700m	R4,526m	R7,586m
creation	GGP	A cumulative contribution to the Western Cape GGP by investment within the IDZ by the end of the financial year 2024/5.					R1,389m	R3,642m	R6,082m
	Jobs	The creation of direct, indirect and induced jobs throughout South Africa by the end of the financial year 2024/5.					2,980	8,096	13,651

**Table 10: Company Medium-term Indicators, Annual and Quarterly Targets** 

No.	Output Indicators	Annual Target	Q1	Q2	Q3	Q4
1.1	A cumulative contribution to the National GDP by investment within the IDZ by the end of the financial year 2024/5.	R1,700 m	-	-	-	R1,700 m
1.2	A cumulative contribution to the Western Cape GGP by investment within the IDZ by the end of the financial year 2024/5.	R1,389 m	-	-	-	R1,389 m
1.3	The creation of direct, indirect and induced jobs throughout South Africa by the end of the financial year 2024/5.	2,980	-	-	-	2,980

## 1.3 Programme 1: Administration

## 1.3.1 Purpose

Administration has the overarching objective of implementing best practice governance in support of the operations.

The programme has a complex role due to its need to balance the business needs and requirements of the operations; whilst at the same time undertaking a crucial governance function within the Company, it provides a treasury function to ensure optimum spending and utilisation of financial resources as well.

Further, the Administration programme is required to be agile and support a world class approach to doing business, whilst at the same time balancing the legislative requirements of a public entity. It is a skill to achieve this balance, which is vital to the optimal performance of the overall programme.

### 1.3.2 Programme Structure

The programme is structured to include the following functions:

- Governance
- Legal
- Financial Management
- **Human Resource**
- Supply Chain Management
- Information Technology
- **Corporate Communications**

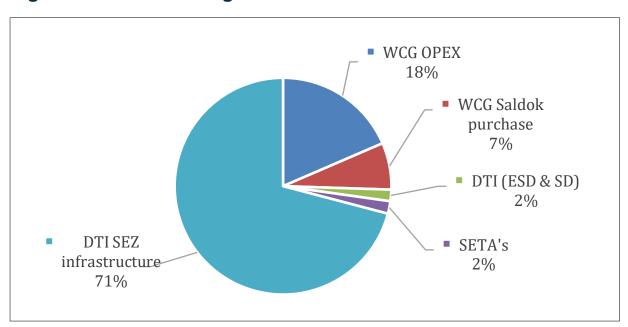
## 1.3.3 Funding

Operations are funded by the Western Cape Government, whilst infrastructure is funded by the National Government by way of the Special Economic Zone (SEZ) Fund.

Western Cape Government also funded the purchase of the Saldok land from the IDC.

Development programmes are funded from various sources as it does not form part of the formal funding programme. Figure 15 depicts the Company's funding model.

Figure 15: SBIDZ Funding Model



#### 1.3.4 Governance

The operations and management of the Company is governed primarily by the provisions of the Companies Act, the Saldanha Bay Industrial Development Zone Licencing Companies Act (Provincial Legislation), the company's Memorandum of Incorporation (MOI) and Shareholder's Compact. The SBIDZ-LC is also subject to and regulated by the PFMA and the Special Economic Zones Act. The SBIDZ-LC has a Board of Directors (Board) which is responsible for the governance, management and control for the SBIDZ-LC's business affairs. The Board is the accounting authority and fulfils the fiduciary responsibilities as provided for in the PFMA and the Companies Act. The Board also gives effect to the SBIDZ-LC's strategic plan and annual corporate plan. To ensure that it complies with its duties, the Board has delegated the necessary authority to management to handle the day-today operations while the Board monitors overall performance.

# 1.3.4.1 Composition of the Board of Directors

In response to the Board's new focus, a decision was taken by the Shareholder to reconstitute the Board as follows:

- Five institutional representatives (officials), one each from the DTI, IDC, TNPA, SBM and WCG, of adequate calibre and also non-conflicted as the core members of the SBIDZ-LC Board, representing the public sector interest;
- One person from the Saldanha community, an adequate representative of Labour, CBOs, NGOs and of due calibre;
- One person from the Saldanha Economic community, an adequate representative of the broader business sector and of due calibre:
- One representative from the SAOGA Board of Directors with the requisite sectorspecific expertise;
- Two proven accomplished broader business practitioners with relevant expertise;
- Two executive directors, the CEO and the other the CFO, which is in line with King III/ IV to improve collective accountability.

The reconstituted Board is still in line with what was agreed between National Government and the WCG, namely, that the structure of the Board should be representative of the three spheres of government.

#### 1.3.4.2 Board Remuneration

In terms of the SBIDZ Act, the Provincial Minister responsible for Economic Development in consultation with the Provincial Minister for Finance shall determine the remuneration, allowance and reimbursements payable to the Directors not in government service, which will be reviewed on an annual basis. Provincial Treasury rates are used to compensate the Board and Committee members as such, not in government service.

#### 1.3.4.3 Board Committees

The Board is authorised to form committees as and when necessary to facilitate efficient decision making, and to assist the Board in the execution of its duties. The committees do not perform any management functions or assume any management responsibilities.

Currently, the Company has three Board Committees; namely Audit, IT and Risk Committee, Human Resources, Remuneration, Social and Ethics Committee and Investment Committee.

## 1.3.4.3.1 Human Resources, Remuneration and Social and Ethics Committee

The Human Resource, Remuneration, Social and Ethics Committee consists of three non-executive directors and have clearly defined charters for both components. The purpose of the Human Resource and Remuneration Committee is to review, consider and recommend matters relating to general staff policy, including remuneration and development, the formulation of remuneration and human resource policies, the performance management system and related performance incentives.

The role of the Social and Ethics committee is, amongst others, to review and manage social

and ethics issues in the Company and overseeing the monitoring, assessing and measurement of the Company's activities relating to social and economic development.

#### 1.3.4.3.2 Investment Committee

The Investment Committee consists of four nonexecutive directors and has a clearly defined charter. The purpose of the committee is to act as an investment committee for investments that the SBIDZ is going to make and investments investors will make in the zone.

The Committee shall report to the Board any matter identified during the course of carrying out its duties that it considers significant.

#### 1.3.4.3.3 Audit, IT & Risk Committee

The Audit, IT and Risk Committee consists of three non-executive directors and two independent members, and has a clearly defined charter. The purpose of the committee is to assist the Board in discharging its duties in relation to financial reporting, asset management, risk management, supply chain management, information technology issues, internal control systems, processes and procedures, and to measure the quality of both the external and internal audit functions.

The Audit, IT and Risk Committee examines and reviews the annual financial statements of the company and other relevant financial reports.

The Internal Auditors and External Auditors. as well as certain members of the Executive Management, are invited to attend meetings.

#### (a) Internal Audit

The Board is responsible for the appointment of the Internal Auditor. The Internal Auditor operates under the direction of the Audit, IT and Risk Committee which approves the scope of work to be performed. Significant findings are reported to the Executive Management and the Audit, IT and Risk Committee. Corrective action is taken to address internal control deficiencies identified in the execution of the work.

#### (b) External Audit

The Auditor-General of South Africa (AGSA) is

responsible for performing the annual audit of the company.

#### (c) Internal Control

The Company maintains internal controls and systems designed to provide reasonable assurance of the integrity and reliability of the Annual Financial Statements and to safeguard, verify and maintain accountability for its assets. Such controls are based on established policies and procedures and are implemented with appropriate segregation of duties.

The Board acknowledges its responsibility for ensuring that the Company implements and monitors the effectiveness of internal, financial and operating controls to guard against material misstatements and losses.

The internal and external auditors independently appraise the adequacy and effectiveness of the internal controls.

### 1.3.4.4 Risk Management Plan

Accounting Authority has overall accountability for ensuring effective risk management and sets strategic direction and determines risk appetite. It maintains oversight of the top risks facing the Company through periodic review to satisfy itself that the risks are being adequately mitigated. This oversight is managed by the Audit, IT and Risk Committee as appropriate to the subject area.

The overall strategic direction on risk management is set centrally, with the Accounting Authority responsible for guiding management through the risks facing the organisation. The Accounting Authority revises the risks register at least once a year. The Audit, IT and Risk Committee co-ordinates a once-yearly assessment process on all Strategic Business Units per their top risks identified.

This bottom-up and top-down approach enables the organisation to consider the potential impact of different types of risks on processes, activities and stakeholders. Successful enterprise risk management can positively affect the likelihood and consequences of risks materialising, as well as deliver benefits related to better informed decision making. The SBIDZ-LC will continue the initiative to embed risk management in standard processes and strategy. In addition, a structured risk data collection and analysis process as well as improving alignment of assurance activities, will be implemented.

Risk management is incorporated into the management of each section within the SBIDZ-LC. The following policies and documentation are in place to assist in risk management.

- Shareholder's Compact
- Board and Committee Charters
- Materiality Framework
- Risk Assessment
- Financial Regulations
- · Delegation of Power
- Personnel
- Procurement
- I.T. Policy
- Budget
- Memoranda of Agreement and Service Level Agreements
- Fraud Prevention Plan
- Financial Plan (as per income and Expenditure Estimates)
- Integrated Business Plan

#### 1.3.4.5 Fraud Prevention Plan

The objectives of Fraud Risk Management Strategy are:

- To reduce the risk of fraud and corruption from occurring;
- To provide for mechanisms of detection of fraud and misconduct when it occurs;
- To outline corrective actions and remedy the harm caused by fraud and misconduct;
- To raise awareness of the principles and benefits of effective fraud risk management process and to obtain staff commitment to the principles of fraud risk management.
- To outline actions to be taken to address fraud and corruption at structural and operational level.

As instances of fraud remain a constant threat to public trust and confidence, it becomes essential to recognize fraud risk management as an integral part of strategic management and the SBIDZ-LC is therefore adopting a comprehensive approach to the management of fraud risks.

Management's agenda is to focus on efforts to:

- Understand the fraud risks that can undermine the institution's business objectives;
- Determine whether fraud prevention programmes and controls are actually effective in reducing instances of fraud;
- Gain insight into better ways of designing and evaluating controls to prevent, detect and respond appropriately to fraud;

#### 1.3.4.6 Company Secretary

In terms of the Companies Act all companies must appoint a person to serve as company secretary. The SBIDZ-LC appointed a company secretary on 24 August 2016.

The company secretary's duties include, but are not restricted to:

- a) providing the directors of the SBIDZ-LC collectively and individually with guidance as to their duties, responsibilities and powers;
- b) making the directors aware of any law relevant to or affecting the SBIDZ-LC;
- reporting to the Board any failure on the part of the SBIDZ-LC or a director to comply with the Memorandum of Incorporation or rules of the SBIDZ-LC or the Companies Act:
- d) ensuring that minutes of all Shareholder's meetings, Board meetings and the meetings of any committees of the directors are properly recorded in accordance with the Companies Act;
- e) certifying in the SBIDZ-LC's annual financial statements whether the SBIDZ-LC has filed required returns and notices in terms of the Companies Act, and whether all such returns and notices appear to be true, correct and up to date;
- f) ensuring that a copy of the SBIDZ-LC 's annual financial statements is sent, in accordance with the Companies Act, to every person who is entitled to it; and
- g) carrying out the functions of a person designated in terms of section 33(3) of the Companies Act.

In addition to various statutory functions, the Board Secretariat with the assistance of the Company Secretary ensures that the Board of Directors are provided with induction training as well as guidance on duties and responsibilities.

In consultation with the Board Chairperson, the Board Secretariat ensures that the contents of the agenda are relevant to the Board of Directors' decision-making. The information required for each Board meeting is sent to the Directors in a timely manner to enable them to acquaint themselves with the information and to consider Company information in terms of their statutory and fiduciary responsibility.

The Board Secretariat acts as the primary point of contact between the Board of Directors and the Company.

### 1.3.4.7 Materiality Framework

This framework establishes standards and provides guidance on the concepts of materiality and significance with regard to Sections 50(1) (c), 55(2) and 54(2) of the PFMA and Treasury Regulation 28.3.

Material omissions or misstatements of items are material if they could, individually or collectively influence the decision or assessments of user made on the basis of the financial statements. Materiality depends on the nature or size of the omission or misstatements judged in the surrounding circumstances. The nature or size of the information item, or a combination of both, could be the determining factor. Materiality is determined as 1.5% of total income recognised. This materiality is from management's perspective and does not correlate with the auditor's materiality.

## 1.3.5 Outcomes, Outputs, **Performance Indicators and Targets**

Table 11: Programme 1: Administration Medium-term Outcome and **Targets** 

					A	Annual Target	S		
Outcomes	Outputs	Output Indicator	Audited	Actual Perfo	ormance	Estimated Performance	N		
			2016/17	2017/18	2018/19	2019/20	2020/21	2021/22	2022/23
	Unqualified Audit Opinion	Unqualified Audit Report	Unqualified Audit Report	Unqualified Audit Report	Unqualified Audit Report	Unqualified Audit Report	Unqualified Audit Report	Unqualified Audit Report	Unqualified Audit Report
	Institutional agreements monitored	Number of institutional agreements reviewed	-	4	4	2	3	3	3
To promote sustainable economic growth and job creation	Number of frameworks created and/or reviewed to monitor and manage tenant lease agreements	Number of frameworks reviewed	-	1	1	1	5	5	5
	Website performance	Number of page views on the SBIDZ website				36000	36000	36000	36000

## **Table 12: Programme 1: Administration Medium-term Indicators, Annual and Quarterly Targets**

No.	Output Indicators	Annual Target	Q1	Q2	Q3	Q4
2	Unqualified Audit Report	Unqualified Audit Report		Unqualified Audit Report		
3	Number of institutional agreements reviewed	3				3
4	Number of frameworks created and/or reviewed to monitor and manage tenant lease agreements	5				5
5	Number of page views on the SBIDZ website	36000	9000	18000	27000	36000

## Summary of provincial payments and estimates by economic classification: Saldanha Bay IDZ Licencing Company (SOC) Ltd

	Outcome	Estimate	Mediur	n-term es	timate
Economic classification R0'000	Audited 2018/19	Outcome 2019/20		2021/22	2022/23
Revenue					
Revenue and interest	2,838	8,550	16,200	30,586	44,103
Rental revenue	261	5,200	12,900	27,121	40,465
Interest	2,577	3,350	3,300	3,465	3,638
Transfers received *	179,066	428,339	338,369	209,438	65,331
Department of Economic Development and Tourism	55,632			34,830	
Earmarked conditional grants	12,594	32,056	35,269	29,358	28,829
Department of Trade and Industry	110,840	331,773	266,086	145,250	-
Total revenue	181,904	436,889	354,569	240,024	109,434
Expenditure					
Current expenditure	41,024	83,752	87,797	94,001	108,624
Compensation of employees	25,333	33,168	34,993	36,918	38,688
Salary & Wages	25,333	33,168	34,993	36,918	38,688
Goods and services	15,691	50,584	52,804		
Administrative fees	1,807	1,288	1,314	1,547	1,670
Advertising	892	2,669	2,485	2,859	3,520
Minor Assets	2	20	21	22	23
Audit cost: External	1,379	1,500	1,553	1,555	2,049
Catering: Departmental activities	103	383	404	426	447
Communication (G&S)	95	170	179	188	197
Computer services	1,126	1,320	1,393	1,469	1,539
Consultants and professional services	1,716	1,565	1,679	2,299	2,409
Legal services	-	180	189	200	210
Entertainment	7	91	96	102	107
Fleet services	39	84	88	93	98
Consumable supplies	12	24	26	27	28
Consumable: Stationery, printing and office supplies	295	308	336	565	592
Operating leases	4,621	31,467	33,883	36,812	
Property payments	472	2,956	3,644		7,555
Travel and subsistence	2,585	4,957	3,636		6,232
Training and development	348	1,289	1,548	1,616	2,770
Venues and facilities	192	313	330	348	365
Capital Expenditure		332,423	266,772	146,023	810
Software and other intangible assets	458	-	-	-	-
Machinery and equipment	490	650	686	773	810
Infrastructure	110,840	331,773	266,086	145,250	-
Total expenditure	152,354	416,175	354,569	240,024	109,434

<sup>\*</sup> Transfers received disclosed excluding VAT

## Summary of provincial payments and estimates by economic classification: Saldanha Bay IDZ Licencing Company (SOC) Ltd - Administration

	Outcome	Estimate	Mediur	n-term es	timate
Economic classification	Audited	Outcome	2020/21	2021/22	2022/23
R0'000	2018/19	2019/20	2020/21	2021/22	2022/23
Revenue					
Revenue and interest	2,577	3,350	3,300	3,465	3,638
Interest	2,577	3,350	3,300	3,465	3,638
Transfers received *	68,226	96,566	72,283	64,188	65,331
Department of Economic Development and Tourism	55,632	64,510	37,014	34,830	36,502
Earmarked conditional grants	12,594	32,056	35,269	29,358	28,829
Total revenue	70,803	99,916	75,583	67,653	68,969
Expenditure					
Current expenditure	19,550	22,537	23,957	25,603	27,328
Compensation of employees	11,360	12,848	13,555	14,301	14,986
Salary & Wages	11,360	12,848	13,555	14,301	14,986
Goods and services	8,190	9,689	10,402	11,302	12,342
Administrative fees	1,518	959	967	1,181	1,286
Advertising	87	394	416	438	459
Minor Assets	2	20	21	22	23
Audit cost: External	1,379	1,500	1,553	1,555	2,049
Catering: Departmental activities	26	53	56	59	62
Communication (G&S)	95	168	177	186	195
Computer services	967	1,200	1,266	1,335	1,399
Consultants and professional services	353	360	380	401	420
Legal services	-	180	189	200	210
Entertainment	2	3	3	4	4
Fleet services	32	67	70	74	78
Consumable supplies	12	24	26	27	28
Consumable: Stationery, printing and office supplies	264	235	259	484	507
Operating leases	2,783	3,268	3,448	3,638	3,813
Property payments	269	491	518	554	581
Travel and subsistence	366	498	525	554	581
Training and development	35	269	528	590	647
Capital Expenditure	490	650	686	773	810
Software and other intangible assets	458	-	-	_	-
Machinery and equipment	490	650	686	773	810
Total expenditure	20,040	23,187	24,643	26,376	28,138

<sup>\*</sup> Transfers received disclosed excluding VAT

## 1.4 Programme 2: Operations

### 1.4.1 Purpose

The Operations Programme delivers on the implementation of the Company, thus enabling the overarching strategic goals of economic growth and job creation.

Specifically, the operations programme focuses on the key deliverables and work-streams that drive the activities within the zone, in order to attract and retain key investors in the upstream oil, gas and marine repair, fabrication, logistics and related servicing industries.

## 1.4.2 Programme Structure

The programme is structured within the following work-streams:

- Ease of Doing Business
- **Business Development**
- Transaction and Investor Support
  - o Innovation Campus
  - o Access Complex
  - o Project Leasing Facility
- Infrastructure Development
- Stakeholder Management
- **Development Programmes** 
  - o Skills Development
  - o Enterprise Development
  - o Contractor Development

The main focus areas of each work-stream are described below.

## 1.4.2.1 Ease of Doing Business

The EODB work stream aims to establish a world-class, proactive way of operating in the zone and port that makes doing business in Saldanha easier for all, because doing so will ensure, and increase, the SBIDZ's comparative advantage to its targeted markets.

Consistency, certainty and fairness are the primary deciding factors in port calls across the globe, with price increasingly becoming part of that decision-making matrix as markets become more and more cost competitive. The SBIDZ-LC must establish a reputation that engenders trust and repeat visits to the port.

With a long-term view of the realised and touted public and private investments in the SBIDZ, the entire value chain is considered in the EODB work stream, such as estate management, port operations, tenant services, services from the public sector, adjacent business offering, local skills, transportation, energy, water, local environment, and more.

Materially, the EODB work stream focusses on six key elements of the SBIDZ's long-term sustainability and value offering:

- Freeport model within the CCA regime
- Stream lined investor procedures
- Serviced land
- Skilled labour and quality suppliers
- Land and quayside infrastructure
- Incentives

#### 1.4.2.2 Business Development

The Business Development work stream focuses on investment promotion activities in the zone, as well as on concluding key memorandum of agreements with a specific focus on increasing the value proposition and future investment into the zone.

The SBIDZ has established a robust and growing tenant pipeline and will continue to drive the diversification for resilience of the pipeline and the market positioning of the Company.

## 1.4.2.3 Transaction and Investor Support

Transaction and Investor Support fulfils a vital role in realising the commercial interests of the tenant and the Company. In synergy with the business development and the infrastructure development process, T&IS are undertaking targeted tenant support activities, such as investments into generic top structures and estate management functions, to unlock the pipeline further and support the revenue generating potential of the Company, building on the best practise leasing model developed previously. Key areas of focus for the work stream will be the development and tenanting of the Innovation Campus, the Access Complex and the Project Leasing Facility.

### 1.4.2.4 Infrastructure Development

Infrastructure Development previously focused on the provision of the relevant external and internal bulk services to enhance the zone's value proposition. This included conducting and obtaining a blanket Environment Authorisation on certain common activities for the sectors and investing in local and internal infrastructure.

Going forward, the work stream will work in synergy with T&IS and Business Development to support the delivery of tenant structures as quickly and reliably as possible. This depends highly on the continued accessibility to the dti's SEZ Fund for this capital programme.

### 1.4.2.5 Stakeholder Management

The Stakeholder Management work stream is responsible for engaging with and facilitating relationships with key stakeholders on behalf of the SBIDZ, as well as for assisting the team in managing stakeholder approaches.

Given the need to create an effective economic hub for the oil, gas and maritime sectors, it is imperative that the SBIDZ attracts a variety of investors in fabrication, maintenance, repair and supply services. In addition, the SBIDZ must establish mechanisms to engage civil society at large. This, together with the formal legislative framework within which the Company operates, means that there is a vast number of stakeholder relationships to be developed and managed for the beneficial, sustainable implementation of the SBIDZ initiative and mandate. Each of these stakeholder relationships needs to be defined and managed in the most effective manner by the SBIDZ-LC to ensure the longevity of key partnerships and mutual outcomes and synergies.

### 1.4.2.6 Development Programmes

The Development Programmes work stream aims to maximize local economic development and empowerment, through increased participation and beneficiation of citizens and businesses in Saldanha Bay. The three central pillars of its focus are skills development, enterprise development and contractor development, in a demand driven context and informed by the opportunities that emerge from the global oil, gas and maritime sectors and value chains: the work stream aims to ready the workforce and business community appropriately to deliver world-class services to these global markets.

The work stream is highly partnership focussed, particularly with regards to fundraising, recruitment and selection of persons and businesses for initiatives, and ultimately implementing any development programme initiative. Partnerships developed across the local community, such as the Community Skills and Training Committee and the various business associations, will continue to be a key element of the work stream. In addition to continued partnerships with various SETAs, private and public training and development service providers and many other practitioners and regulators in this field.

# 1.4.3 Outcomes, Outputs, Performance Indicators and Targets

**Table 13: Programme 2: Operations Medium-term Outcome and Targets** 

					Annı	ual Targets			
Outcomes	Outputs	Output Indicator	Audited Actual Performance			Estimated Performance	N	MTEF Perio	d
			2016/17	2017/18	2018/19	2019/20	2020/21	2021/22	2022/23
	Operationalisation of the Customs Control Area regime with key partners, such as the TNPA, SARS, DOL & DHA	Number of standard operating protocols in place					1	2	3
	Maintain and improve the outcomes of the EODB SLA with SBM	Turnaround time on building plans					42 days	28 Days	14 Days
Promote	Tenant and operator leases signed	Number of signed tenant and operator lease agreements					8	8	8
sustainable economic growth and job creation		Number of contractor and professional panels maintained					2	2	2
	Develop strategic partnerships for development programmes initiatives	Number of partnership agreements established					5	5	5
	Operationalisation of the Zone Labour Charter with trade unions, tenants and operators	Number of generic agreements agreed by trade unions for negotiation with investors					1	2	2
	Operationalisation of the Access Complex, Project Leasing Facility and Innovation Campus	Percentage available space tenanted					25%	50%	50%

Table 14: Programme 2: Operations Medium-term Indicators, Annual and Quarterly

No.	Output Indicators	Annual Target	Q1	Q2	Q3	Q4
6	Number of standard operating protocols in place	1				1
7	Turn-around time on building plans	42 days				42 days
8	Number of signed tenant and operator lease agreements	8				8
9	Number of contractor and professional panels maintained	2				2
10	Number of partnership agreements established	5				5
11	Number of generic agreements agreed by trade unions for negotiation with investors	1				1
12	Percentage available space tenanted	25% available space tenanted				25% available space tenanted

## Summary of provincial payments and estimates by economic classification: Saldanha Bay IDZ Licencing Company (SOC) Ltd - Operations

		Estimate	Mediur	Medium-term estimate		
Economic classification	Audited	Outcome		2024/22	2022/22	
R0′000	2018/19	2019/20	2020/21	2021/22	2022/23	
Revenue						
Revenue and interest	261	5,200	12,900	27,121	40,465	
Rental revenue	261	5,200	12,900	27,121	40,465	
Transfers received	50,505	331,773			-	
Department of Trade and Industry	50,505	331,773	266,086	145,250	-	
Total revenue	50,766	336,973	278,986	172,371	40,465	
Expenditure						
Current expenditure	21,474	61,215	63,840	68,398	81,296	
Compensation of employees	13,973	20,320	21,438	22,617	23,702	
Salary & Wages	13,973	20,320	21,438	22,617	23,702	
Goods and services	7,501	40,895	42,402	45,781	57,594	
Administrative fees	289	329	347	366	384	
Advertising	805	2,275	2,069	2,421	3,061	
Catering: Departmental activities	77	330	348	367	385	
Communication (G&S)	-	2	2	2	2	
Computer services	159	120	127	134	140	
Consultants and professional services	1,363	1,205	1,299	1,898	1,989	
Entertainment	5	88	93	98	103	
Fleet services	7	17	18	19	20	
Consumable: Stationery, printing and office supplies	31	73	77	81	85	
Operating leases	1,838	28,199	30,435	33,174	36,312	
Property payments	203	2,465	3,126	2,955	6,974	
Travel and subsistence	2,219	4,459	3,111	2,892	5,651	
Training and development	313	1,020	1,020	1,026	2,123	
Venues and facilities	192	313	330	348	365	
Capital Expenditure		331,773			-	
Infrastructure	110,840	331,773	266,086	145,250	-	
Total expenditure	132,314	392,988	329,926	213,648	81,296	

## 2 Risk Management

## 2.1 Top Strategic Risks

Strategic risk is defined as risks that affect or are created by an organisation's business strategy and strategic objectives, or lack thereof (Deloitte, 2013).

**Table 15: Top Strategic Risks** 

Risk	Cause	Effect	Impact	Mitigation Measure
Lack of investment from entire quad-helix model (i.e. government, academia, industry, community)	Lack of communication, co-operation and financial support between each party – in particular the WCG, TNPA, the dti and SBM.	Misunderstanding and misalignment regarding the needs and requirements from each party.	Zone cannot reach full potential and achieve all objectives.	Strong secretariats to manage relationships with key government partners, with regular meaningful engagement.
Energy crisis in South Africa	Inability for Eskom to supply the energy needs of economy.	Inconsistent energy supply results in industry not being able to operate at maximum efficiency.	OG&M industry cannot operate at maximum profitability	Mitigate by policy that allows investors redundancy within the zone.
Lack of OG&M regulation	Formal O&G regulations are foreign to South Africa because of infancy of OG&M sector.	Bureaucracy and ambiguity results in increased red tape and time to process operations.	OG&M industry loss of operation time.	Lobby both Province and National around key legislative issues and regulatory interpretation.
Low carbon emission future	Growing environmental consciousness of global society.	Decreased preference for fossil fuels.	Decreased investment into O&G operations.	Concentrate also on conversion and decommissioning, oil to gas shifts, and ship recycling.
Foreign investment into South Africa does not materialise	Geo-political instability, low credit rating of SA.	Decreased FDI into South Africa.	Decreased financial capital to invest in OG&M service industry.	Make sure that the offering is world class and also dollar-based where possible.
Economic fluctuations result in a decrease in the oil price	Increased supply and decreased demand.	Decrease in the price per barrel of oil.	Decreased investment into oil exploration.	Limit exposure to investors relying solely on the oil price for their business model, i.e. diversity into fabrication, processing, repair and logistical support, and decommissioning.
Lack of interest in innovation development by OG&M industry at Saldanha Bay	Innovative capabilities of international clusters outclass the capabilities of Innovation Campus.	Loss of interest in Saldanha Bay.	Decreased investment into Innovation Campus initiatives.	Strongly lobby both international expertise and other international centres of excellence to remain relevant. Implement an appropriate business model which leverages community, international governments and the private sector in the operation of the innovation space.

Risk	Cause	Effect	Impact	Mitigation Measure
Technological innovation	Digital disruption improving productivity while keeping costs low.	Increased automation and mechanisation.	Less than expected job opportunities within the OG&M services industry for the community.	As a relatively new industry to SA all jobs will be new and will have taken the 4IR into account.  Concentrate on readiness of local skills to take advantage of new opportunities.

## 2.2 Top Tactical Risks

Tactical risk is the probability of loss due to changes in business conditions in real time, or over the short term (less than a year) (Spacey, 2015).

## **Table 16: Top Tactical Risks**

Risk	Cause	Effect	Impact	Mitigation Measure
Immigration of foreign workers	Impact of foreign, skilled workers being preferred for OG&M service industry jobs.	Community instability.	Community disapproval of OG&M Operations.	Build in mechanisms with investors for scarce skills transfers with sunset clauses.
In-migration of foreign workers	International oil operators importing their own skilled workers from foreign nations.	Opportunity to share invaluable expertise and knowledge with local South African working community.	South African workforce becomes more internationally relevant.	Continue with the use of the DOL's ESSA database to promote local recruitment by both IDZ, tenants and zone users.
Increased marine vessel traffic	Increased exploration in SA and Africa and increased maintenance and repair services offered from zone.	Disruptions for other existing port users and the environment.	Increased pollution, service time, and decreased priority of the zone for other existing port users.	Compliance to existing environmental legislative and regulatory frameworks as SBIDZ Operator and port tenant.
Increase in offshore mining activity	Increased exploration in SA and Africa and increased maintenance and repair services offered from zone.	Disruptions for local community and the environment.	Increased pollution, service time, and decreased priority of the zone for other existing port users .	Compliance to existing environmental legislative and regulatory frameworks as SBIDZ Operator and port tenant.
Untested deep waters of SA	Lack of experience with deep water rigs needed in SA.	No to slow preparedness for domestic and foreign O&G operators intending to operate in SA.	Increased breakages, thus delays, decreased economic activity could trickle down towards the zone.	Effective development programmes, linked to technology spaces such as the Innovation Campus and its education focus.
Time required to source fabrication equipment / fabricated parts	Lack of fabrication skills and resources in SA.	Outsourcing of OG&M industry needs to international sources.	Decreased investment into the zone.	Effective development programmes, with partners from other mature but struggling sectors, e.g. mining OEMs, to facilitate transversal skills and resources development.

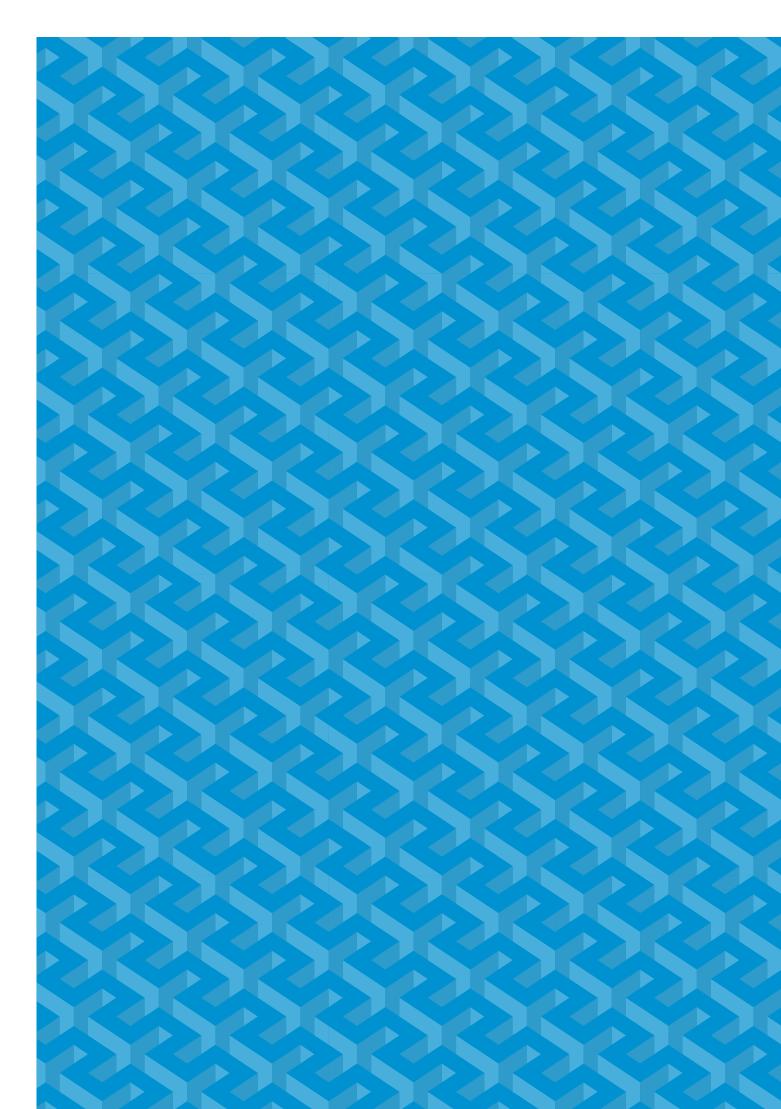
Risk	Cause	Effect	Impact	Mitigation Measure
Corruption	Lack of established regulation in South Africa regarding OG&M exploration.	Loss of financial investment.	Decreased FDI into zone initiatives.	Ensure good corporate governance, and an ethical organisation. Lobby for effective and ethical legislation and regulations in upstream petroleum development industry.

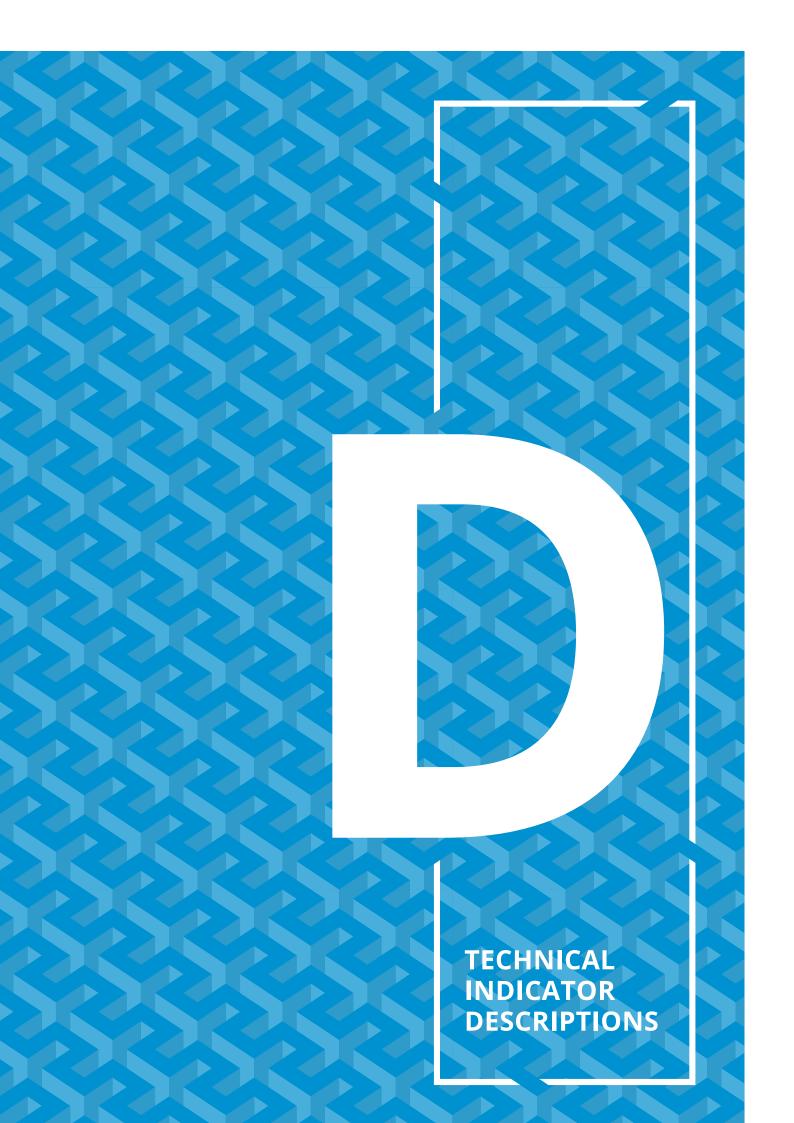
## 2.3 Top Implementation Risks

Implementation risk is the potential for a development or deployment failure (Spacey, 2017).

**Table 17: Top Implementation Risks** 

Risk	Cause	Effect	Impact	Mitigation Measure	
Time taken to build the zone and its	Slow service delivery by contractors.	Delayed implementation of zone initiatives.	Zone suffers financial loss for each working day/	Contractor panels for faster delivery.	
services	month its facilities and services are	month its facilit		month its facilities	Consultant panels for faster delivery.
			not operational.	Smart integrated systems to track and manage critical paths.	
Inadequate infrastructure (e.g. skills, resources)	Infancy of OG&M sector within South Africa.	Lack of skills and knowledge of services to meet the requirements of OG&M industry.	Outsourcing of OG&M industry needs to international sources.	Plan to manage the knowledge transition from foreign to local.	
Larger ships = larger complications = more specialised/ technical skills and materials required	South Africa's inability to supply growing OG&M service needs.	Outsourcing of OG&M industry needs to international sources.	Lower domestic and foreign investment into the zone.	New industry to SA so all expansion, however small is an opportunity to leverage for development and participation over time.	
Retaining skilled workforce (long enough for skills transfer)	Generational (i.e. millennial) influence of younger workforce.	Skills and knowledge is lost rather than transferred.	Outsourcing of employees to meet OG&M service industry needs.	Set frameworks in place to both manage the transfer and retain same.	
Time required to source fabrication equipment / fabricated parts	Lack of fabrication skills and resources in SA.	Outsourcing of OG&M industry needs to international sources.	Lower domestic and foreign investment into the zone.	Effective development programmes, with partners from other mature but struggling sectors, e.g. mining OEMs, to facilitate transversal skills and resources development.	
Time taken to establish an operational port infrastructure model (e.g. min. 5-9 years)	Bureaucracy and acquiring of resources required to establish port infrastructure.	Increased time before accumulation of revenue.	OG&M industry loss of operation time.	Proactively partner with TNPA and national government to deliver the correct infrastructure faster and smarter with appropriate business models.	





## PART D: **TECHNICAL INDICATOR DESCRIPTIONS**

## Overall for the Company

Indicator number	1							
Indicator title	Promote susta	Promote sustainable economic growth and job creation						
Short definition	The SBIDZ would create an enabling environment to promote sustainable economic growth and job creation by:  - Facilitating a cumulative contribution to the National GDP by investment within the IDZ by the end of the financial year 2024/5;  - Facilitating a cumulative contribution to the Western Cape GGP by investment within the IDZ by the end of the financial year 2024/5;  - Facilitating the creation of direct, indirect and induced jobs throughout South Africa by the end of the financial year 2024/5							
Purpose						n economy overall n of the Saldanha		
Strategic Link	VIP #:2	Focus A	Area(s)1	Outpu	t(s)	Intervention(s)		
Source of data	Statistical data	from the	SBIDZ SA	M Econo	omic Mode	1.		
Method of calculation	Jobs created th the SBIDZ initia		e directly a	ttribute	d to the ec	onomic impact of		
Data limitations	Information required from consultants							
Type of indicator	Input:	Activit	ies:	Outpu	ut:	Outcome:		
	Service Deliver	-		Indire Yes, o	t Service D ect Service lemand dr ot demanc	Delivery: iven: X		
Calculation type	Cumulative Year-end:	Cumula to-date	ative Year e:	Non-o	cumulative	::		
Reporting cycle	Quarterly:	Bi-annı	ually:	Annu	ally: X	Biennially:		
Desired performance	Higher than ta	rget:	On targe	et: X	Lower t	han target:		
Indicator responsibility	Chief Executive	e Officer						
Spatial transformation (where applicable)	Western Cape							
Disaggregation of beneficiaries (where applicable)	Target for women:  Target for youth:  Target for people with disabilities:  N/A  N/A							
Assumptions	by the SBIDZ-L	.C, the W ustomers	estern Cap of the zon	e Gover e repres	nment, Tra sents flows	r financial period ansnet and s of the economic		
Means of verification	Report from co	nsultant	S					

# Programme 1: Administration

Indicator number	2						
Indicator title	Unqualified Au	Unqualified Audit Report					
Short definition	An opinion expressed by the AGSA on their annual audit of the various transactions, systems and policies of the company that termines that all governance arrangements are in place and sufficient.						
Purpose	To ensure that Strengthens go				ate effectiv	vely and efficiently.	
Strategic Link	VIP #:2	Focus A	rea(s)1	Output	(s)	Intervention(s)	
Source of data	Signed off aud	it report l	by the AGS	Ā			
Method of calculation	Signed off aud	it report l	by the AGS	A			
Data limitations	None						
Type of indicator	Input:	Activities: Output			t:	Outcome: X	
	Service Deliver	y Indicate	or:		Service De		
	Demand Drive	n Indicato	or:		ct Service [ emand driv		
	Demand Drive	Ti marcatt	51.		ot demand		
Calculation type	Cumulative Year-end:	Cumula to-date	ative Year :	Non-c	umulative:		
Reporting cycle	Quarterly:	Bi-annı	ually:	Annua	ally: X	Biennially:	
Desired performance	Higher than ta	rget:	On targe	et: X	Lower th	nan target:	
Indicator responsibility	Chief Executive	e Officer					
Spatial transformation (where applicable)	Western Cape						
Disaggregation of beneficiaries (where applicable)	Target for women:  Target for youth:  Target for people with disabilities:  N/A  N/A						
Assumptions						e entity's corporate its and sustainable	
Means of verification	Signed Audit R	eport by	the AGSA				

Indicator number	3	3					
Indicator title	Number of ins	Number of institutional agreements reviewed					
Short definition		To ensure that the required conditions relating to the agreements signed with institutional partners are effectively monitored					
Purpose	To ensure the	entity del	ivers on its	s manda	te		
Strategic Link	VIP #:2	Focus A	rea(s)1	Output	:(s)	Intervention(s)	
Source of data	Agreements a	nd subsec	quent repo	rts		•	
Method of calculation	Simple count						
Data limitations	None						
Type of indicator	Input:	Activit	Activities: Output: Outcome:				
	Service Deliver	ry Indicate	or:			Delivery: X	
	Demand Drive	عممالمما				Delivery:	
	Demand Drive	en maicato	or:		emand dr	d driven: X	
Calculation type	Cumulative Year-end:	Cumula to-date	ative Year :	Non-c	umulativ	e:	
Reporting cycle	Quarterly:	Bi-annı	ually:	Annua	ally: X	Biennially:	
<b>Desired performance</b>	Higher than ta	rget:	On targe	et: X	Lower	than target:	
Indicator responsibility	Chief Executive	e Officer					
Spatial transformation (where applicable)	Western Cape	!					
Disaggregation of beneficiaries (where applicable)	Target for women:  Target for youth:  Target for people with disabilities:  N/A						
Assumptions	Legal complia governance	Legal compliance of agreements is a critical factor of good corporate					
Means of verification	Reviewed agre	ements a	nd subseq	luent rep	oorts		

Indicator number	4							
Indicator title	Number of frameworks reviewed to monitor and manage tenant lease agreements							
Short definition		To ensure that frameworks are not out-dated and irrelevant to changing dynamics of the industry and SEZ environment						
Purpose	To ensure the Strengthens go				ate effecti	vely and efficiently.		
Strategic Link	VIP #:2	Focus A	rea(s)1	Output	:(s)	Intervention(s)		
Source of data	Frameworks	•		•				
Method of calculation	Simple count							
Data limitations	None							
Type of indicator	Input:	Activit	ies:	Output: Outcome:				
	Service Deliver	y Indicato	or:		Service D			
	Demand Drive	n Indicato	or:		ct Service emand dri			
					ot demand			
Calculation type	Cumulative Year-end:	Cumula to-date	ntive Year :	Non-c	umulative	): :		
Reporting cycle	Quarterly:	Bi-annu	ıally:	Annua	ally: X	Biennially:		
Desired performance	Higher than ta	rget:	On targe	et: X	Lower t	than target:		
Indicator responsibility	Chief Executive	e Officer						
Spatial transformation (where applicable)	Western Cape							
Disaggregation of beneficiaries (where applicable)	Target for women:  Target for youth:  Target for people with disabilities:  N/A							
Assumptions	Regular assessments support competitive positioning in the cases of changing dynamics of legislation, e.g. Upstream petroleum industry and the African Continental Free Trade Agreement							
Means of verification	Approved Fran	neworks						

Indicator number	5	5						
Indicator title	Number of page views on the SBIDZ website							
Short definition	To ensure cons	To ensure consistent website performance and value ad to the industry						
Purpose	To determine the utilisation of the website							
Strategic Link	VIP #:2	Focus Area(s)1 Ou				Intervention(s)		
Source of data	Google analyti	cs perfori	mance rep	ort				
Method of calculation	Done by Goog	le analytic	is .					
Data limitations	None							
Type of indicator	Input:	Input: Activities: Output: Outcome						
	Service Delivery Indicator:  Demand Driven Indicator:			Indirect Service Delivery: X				
Calculation type	Cumulative Year-end:				Non-cumulative:			
Reporting cycle	Quarterly: X	Bi-annu	ually:	Annual	ly:	Biennially:		
Desired performance	Higher than ta	rget: X	On targe	et:	Lower t	than target:		
Indicator responsibility	Chief Financial	Officer a	nd Chief O	perating	Officer			
Spatial transformation (where applicable)	Western Cape							
Disaggregation of beneficiaries (where applicable)	Target for women:  Target for youth:  Target for people with disabilities:  N/A  N/A							
Assumptions	Regular assess	sments of	the websi	te usage				
Means of verification	Google analyti	cs report						

## Programme 2: Operations

Indicator number	6						
Indicator title	Number of standard operating protocols delivered						
Short definition	The SBIDZ is creating a conducive business environment for customers and the workforce in the zone.						
Purpose	Phased impler business value			A regime	to suppor	t the ease of doing	
Strategic Link	VIP #:2	Focus A	rea(s)1	Output	(s)	Intervention(s)	
Source of data	Issued standar	rd operati	ng protoco	ols per p	artner		
Method of calculation	Simple count						
Data limitations	None						
Type of indicator	Input:	out: Activities: Output: Outcome					
	Service Delivery Indicator:  Direct Service Delivery: X  Indirect Service Delivery:  Pemand Driven Indicator:  Yes, demand driven: X  No, not demand driven:					Delivery: ven: X	
Calculation type	Cumulative Year-end:				Non-cumulative: X		
Reporting cycle	Quarterly:	Bi-annu	ıally:	Annua	ally: X	Biennially:	
Desired performance	Higher than ta	rget:	On targe	et: X	t: X Lower than target:		
Indicator responsibility	Chief Operatin	g Officer	& Executiv	e: Ease d	of Doing Bu	usiness.	
Spatial transformation (where applicable)	Western Cape						
Disaggregation of beneficiaries (where applicable)	Target for women: Target for youth: N/A N/A Target for people with disabilities: N/A						
Assumptions	Industry views the responsibilities of TNPA, SARS, DoL, DHA and their respective interfaces as critical to their goal of setting up business and operating in the zone of Saldanha Bay						
Means of verification	Issued standar	rd operati	ng protoco	ols			

Indicator number	7	7					
Indicator title	Turn-around ti	Turn-around time on building plans					
Short definition	The SBIDZ and SBM have established an EoDB service level agreement to allow for the joint development of solutions to reduce red tape, unnecessary bureaucracy, slow timelines related to various permits and registrations in SBM's responsibility						
Purpose	Maintain and i by SBM and SE		he various	SOPs an	d processe	es developed jointly	
Strategic Link	VIP #:2	Focus A	rea(s)1	Output	(s)	Intervention(s)	
Source of data	Building plan s	ubmissio	ns				
Method of calculation	Weighted aver	age					
Data limitations	Dependent on SBM resources						
Type of indicator	Input:	Activit	ies:	Output:		Outcome:	
		Demand Driven Indicator:  Demand Driven Indicator:  Demand Driven Indicator:  Demand Driven Indicator:  Yes, demand driven: X  No, not demand driven:					
Calculation type	Cumulative Year-end:	Cumula to-date	ative Year :	Non-cumulative:			
Reporting cycle	Quarterly:	Bi-annı	ually:	Annua	ally: X	Biennially:	
Desired performance	Higher than ta	rget:	On targe	et: X	Lowert	han target:	
Indicator responsibility	Chief Operatin	g Officer	& Executiv	e: Ease c	of Doing B	usiness.	
Spatial transformation (where applicable)	Western Cape						
Disaggregation of beneficiaries (where applicable)	Target for women: Target for youth: N/A N/A Target for people with disabilities: N/A						
Assumptions	Industry views the responsibilities of SBM and their respective interfact with industry as critical to their goal of setting up business and operating in the zone in Saldanha Bay						
Means of verification	Building plan s	submissio	ns				

Indicator number	8						
Indicator title	Number of signed tenant and operator leases signed						
Short definition	Number of tenants and operators with signed lease agreements with the SBIDZ						
Purpose	Formalising ag	Formalising agreements with tenants and operators will result in revenue generation and economic activity					
Strategic Link	VIP #:2	Focus A	rea(s)1	Output	(s)	Intervention(s)	
Source of data	Signed leases						
Method of calculation	Simple count						
Data limitations	None						
Type of indicator	Input:	Activities: Output:			Outcome:		
	Service Delivery Indicator:  Direct Service Delivery: X  Indirect Service Delivery:						
	Demand Drive	n Indicato	or:	Yes, d	emand dri	ven: X	
	No, not demand driven:						
Calculation type	Cumulative Year-end:	Cumulative Year to-date:		Non-cumulative:		:	
Reporting cycle	Quarterly:	Bi-annu	ıally:	Annua	ılly: X	Biennially:	
Desired performance	Higher than ta	rget:	On targe	et: X	Lower t	er than target:	
Indicator responsibility	Chief Operation	ns Officer	& Executi	ive: Busir	ness Devel	opment	
Spatial transformation (where applicable)	Western Cape						
Disaggregation of beneficiaries (where applicable)	Target for women:  Target for youth:  Target for people with disabilities:  N/A  N/A						
Assumptions	Signed leases enables the SBIDZ to forecast, manage and enable revenue generation, economic activity and infrastructure and larrequirements						
Means of verification	Signed leases						

Indicator number	9						
Indicator title	Number of contractor and professional panels maintained						
Short definition	Contractor and professional panels of service providers to the SBIDZ						
Purpose	The panels provide the SBIDZ with professional and construction services, which in turn the entity offers to its tenants, should if require it, to enable the conclusion of material technical aspects and financing on the investments.						
Strategic Link	VIP #: 2	Focus	Area(s)1	Outpu	t(s)	Intervention(s)	
Source of data	Signed contrac	ts					
Method of calculation	Simple count						
Data limitations	None						
Type of indicator	Input:	Activities:		Output:		Outcome:	
	Service Delivery Indicator: Direct Service Delivery:						
	Demand Drive	n Indicat	or:		t Service [		
	Demand Driven Indicator:  Yes, demand driven: X  No, not demand driven:						
Calculation type	Cumulative Year-end:	Cumula to-date	ative Year :	Non-cumulative: X			
Reporting cycle	Quarterly:	Bi-annu	ually:	Annua	lly: X	Biennially:	
Desired performance	Higher than ta	rget:	On targe	et: X	Lower th	nan target:	
Indicator responsibility	Chief Operatin	g Officer	& Executiv	e: Infrast	ructure		
Spatial transformation (where applicable)	Western Cape						
Disaggregation of beneficiaries (where applicable)	Target for women: Target for youth: N/A N/A Target for people with disabilities: N/A						
Assumptions	The panels provides the SBIDZ with quicker turnaround and cost stability on designing and construction of tenant and operator structures and utilities.						
Means of verification	Signed contrac	its					

Indicator number	10							
Indicator title	Number of partnership agreements established							
Short definition	Strategic partr take place.	Strategic partnerships with various stakeholders to enable initiatives to take place.						
Purpose	To ensure citi					/-how to compete		
Strategic Link	VIP #: 2	Focus A	Area(s)1	Output	t(s)	Intervention(s)		
Source of data	Signed agreem	nents.		•				
Method of calculation	Simple count							
Data limitations	None	None						
Type of indicator	Input:	Activities:		Outpu X	t:	Outcome:		
	Service Delivery Indicator: Direct Service Delivery:							
	Demand Drive	n Indicato	or:		ct Service I			
	Demand Driven Indicator:  Yes, demand driven:  No, not demand driven: X							
Calculation type	Cumulative Year-end:				Non-cumulative: X			
Reporting cycle	Quarterly:	Bi-annı	ually:	Annua	Ily: X	Biennially:		
Desired performance	Higher than ta	rget: X	On targe	et:	Lower th	nan target:		
Indicator responsibility	Chief Operatin	g Officer	& Executiv	e: Develo	opment Pr	ogrammes		
Spatial transformation (where applicable)	Western Cape							
Disaggregation of beneficiaries (where applicable)	Target for women:  Target for youth:  Target for people with disabilities:  N/A							
Assumptions	Partnerships will produce initiatives that meet the needs of industry and local communities and businesses alike.					needs of industry		
Means of verification	Signed agreem	ents						

Indicator number	11					
Indicator title	Number of generic agreements agreed by trade unions for negotiation with investors					
Short definition	The SBIDZ is creating a conducive business environment for customers and the workforce in the zone.					
Purpose	Phased implementation of the Charter to support the ease of doing business value proposition.					
Strategic Link	VIP #: 2	Focus	Area(s)1	Outpu	t(s)	Intervention(s)
Source of data	Signed off disc per partner.	cussion d	ocuments	and/or s	standard o	perating protocols
Method of calculation	Simple count					
Data limitations	None					
Type of indicator	Input:	put: Activities:				Outcome:
	Service Deliver	y Indicat	or:		Service De	
	Damand Duive				ct Service [	
	Demand Drive	n indicati	or:		emand drivot demand	
Calculation type	Cumulative Year-end:	Cumula to-date	ative Year	Non-cumulative:		
Reporting cycle	Quarterly:	Bi-annı	ually:	Annua	ally: X	Biennially:
Desired performance	Higher than ta	rget:	On targe	et: X	Lower th	nan target:
Indicator responsibility	Chief Operating Officer & Executive: Stakeholder Management					nagement
Spatial transformation (where applicable)	Western Cape					
Disaggregation of beneficiaries (where applicable)	Target for women: Target for youth: N/A N/A Target for people with disabilities: N/A					
Assumptions	Operationalisation of the Charter will facilitate a sustainable and fair labour relations environment.					ustainable and fair
Means of verification	Standard operating protocols per partner					

Indicator number	12							
Indicator title	Percentage available space tenanted							
Short definition		The SBIDZ is creating a conducive business environment for customers and stakeholders.						
Purpose	The SBIDZ is co		conducive	busines	s environn	nent for customers		
Strategic Link	VIP #: 2	VIP #: 2 Focus Area(s)1				Intervention(s)		
Source of data	Signed agreem	ents with	n identified	stakeho	lders and	partners.		
Method of calculation	Weighted aver	age						
Data limitations	None							
Type of indicator	Input:	Activities:		Output:		Outcome:		
	Service Delivery Indicator: Direct Service Delivery: X							
	Domand Drive	n Indicate	or:		ct Service [			
	Demand Drive	Demand Driven Indicator:  Yes, demand driven: X  No, not demand driven:						
Calculation type	Cumulative Year-end:				Non-cumulative: X			
Reporting cycle	Quarterly:	Bi-annı	ually:	Annua	Ily: X	Biennially:		
Desired performance	Higher than ta	rget:	On targe	et: X	Lower th	nan target:		
Indicator responsibility	Chief Operating Officer & Executive: Transaction & Investor Suppor					vestor Support		
Spatial transformation (where applicable)	Western Cape							
Disaggregation of beneficiaries (where applicable)	Target for women: Target for youth: N/A Target for people with disabilities: N/A							
Assumptions	Operationalisation of the facilities will promote a commercially sustainable and inclusive zone.					nmercially		
Means of verification	Signed agreem	ents						

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14th FLOOR
SOUTH AFRICAN RESERVE BANK BUILDING
60 ST. GEORGE'S MALL.
CAPE TOWN
8001

PO BOX 304 CAPE TOWN 8000

Tel: 087 095 0261 Website: www.sbidz.co.za

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