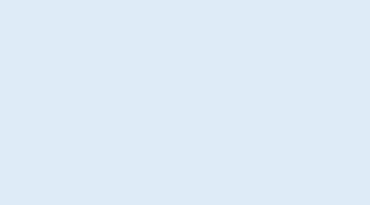


**Customs Licensing, Accreditation & SMME
17 August 2021**



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CUSTOMS REGISTRATION & LICENSING

Registration and Licensing Strategy

- ❑ Create Customs and Excise platform that enable simplified registration and licensing process that encourage voluntary compliance
- ❑ Register eligible traders who will actively contribute to the growing economy with integrity and commitment towards their tax obligations
- ❑ Institutionalize a culture of improved work principles, norms and habits that manifest itself into service quality espoused by the team and the traders..
- ❑ Have the right people, in the right jobs, doing the right jobs, at the right time with the right set of skills and abilities
- ❑ Introduce improved ways of doing business that are simple, fair, equitable, transparent & easy to use.



What's New?

On the 23 April 2021 – Changes to Customs Registration Licensing and Designation

The second phase of the systems enhancements to the Registration, Licensing and Accreditation (RLA) system has been implemented whereby the following categories of Customs clients can now also apply for registration or licensing electronically via E-filing



Approved Exporters



Warehouses

Customs warehouses (excluding CCA Enterprise storage warehouses)



Manufacturers

Manufacturers in terms of AGOA



Producers

Producers in terms of the SADC-EPA, SADC, SACU/EFTA, SACU-MERCOSUR and GSP Norway, Russia and Turkey;



Reporters

Such As: Transit shed operators, container operators, wharf operators, depot operators, sea cargo carriers, railway and airway authorities) Searchers searching for abandoned wrecks; and



SEZ

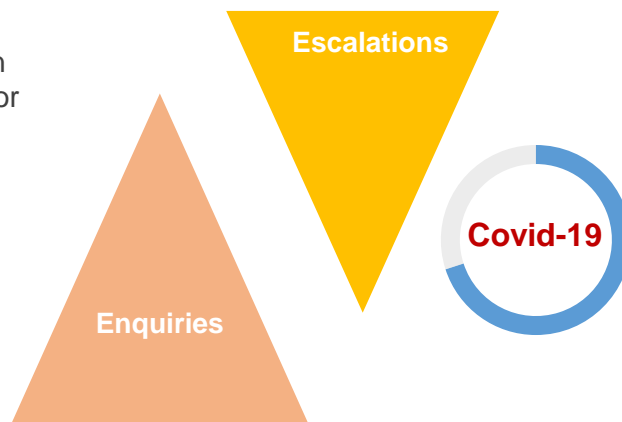
Special Economic Zone Operators

Enquiries

Experiencing Challenges?

If clients are experiencing challenges in accessing the RLA system on e-Filing or submitting a case -

Please call the SARS Contact Centre on 0800 00 7277.



Can't Get to a Customs Office?

Clients who cannot get to a Customs office (particularly due to Covid-19 regulations) can submit applications via the following branch email addresses:

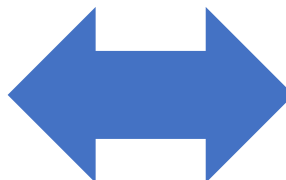
- Alberton: bgroenewald@sars.gov.za
- Capetown: ClientInterface1WC@sars.gov.za
- Durban: DBN_LicensingandRegistration@sars.gov.za
- ORTIA: Licensing@sars.gov.za
- Port Elizabeth: PEZRegistrationandLicensing@sars.gov.za
- Pretoria PTABookings@sars.gov.za

You want to follow up on already submitted application?

For applications submitted via the RLA system and the case has passed the acceptable turnaround time:

Please email RLARegistrations@sars.gov.za with the case number and name of the company in the subject line.

These are cases starting with the 1000 number.



For applications submitted via the manual DA185 form and the case has passed the acceptable turnaround time:

Please email CustomsSSMReg@sars.gov.za with the case number and name of company in the subject line.

These are for cases starting with the 3 number.

Do not send applications (DA185s) to the email addresses

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CUSTOMS ACCREDITATION

Accreditation Model

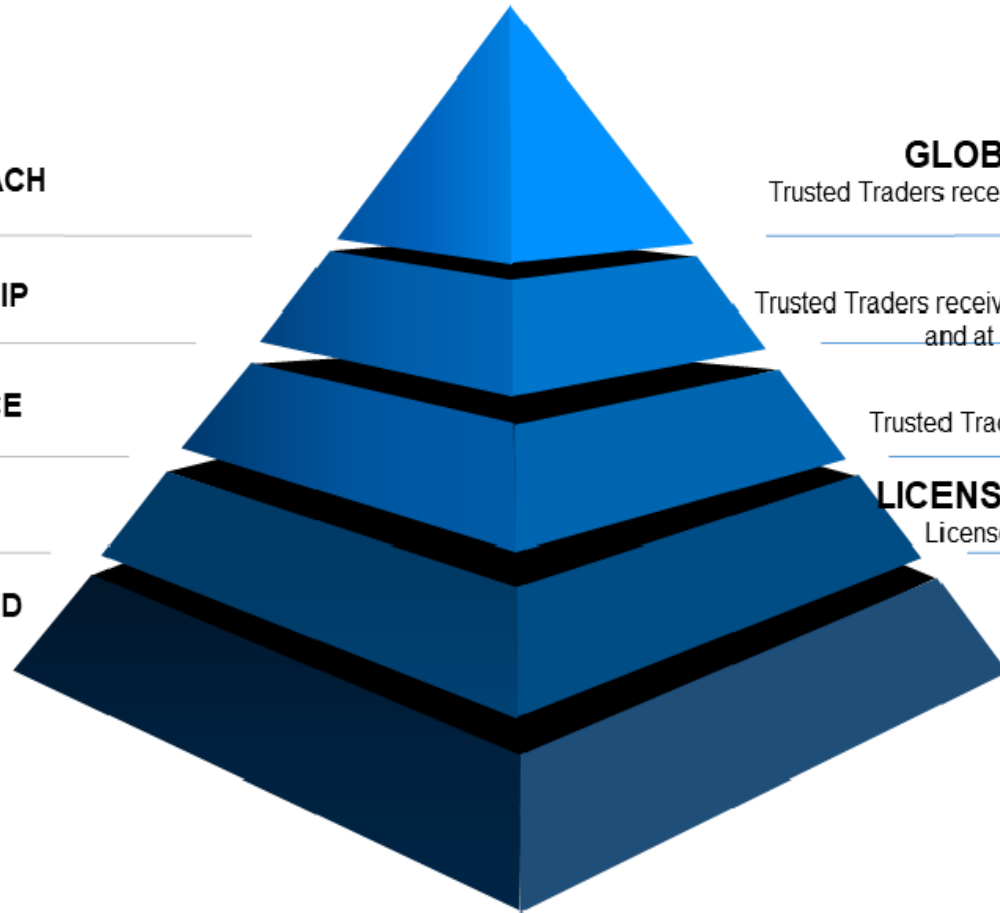
 **GLOBAL REACH**

 **PARTNERSHIP**

 **COMPLIANCE**

 **LICENSED**

 **REGISTERED**



GLOBAL AEO SECURITY
Trusted Traders receive facilitated benefits globally through MRAs

AEO SECURITY
Trusted Traders receive enhanced customs benefits and at partner government agencies

AEO COMPLIANCE
Trusted Traders receive customs benefits

LICENSED INTERMEDIARY
Licensed as Customs Intermediaries

REGISTERED
Non-accreditation participant

What is an AEO

An Authorised Economic Operator (AEO) is defined as a party involved in the international movement of goods in whatever function that has been approved by or on behalf of a national Customs administration as complying with WCO or equivalent supply chain security standards.

AEO Programme Criteria



Criteria AEO C

Customs compliance
Electronic Management
Systems
Financial Viability
Sufficient Customs
knowledge



Criteria AEO S

Pre-determined security
best practices
Cargo & container integrity
by the use of modern
technology

AEO Benefits



Service

- Dedicated account managers to coordinate & resolve Customs issues & related matters
- Priority response to request for rulings from national Customs authorities



Trade Facilitation

- Expedited processing & release of shipments
 - Choice of location for control/clearance of goods
 - Priority use of non-intrusive inspection techniques when examination is required



Risk Management

- Reduced Interventions
- Low rate of physical inspections and examinations
- Use of reduced guarantees



Mutual Recognition with Trading Partners

- International accreditation of supply chain
 - Recognition by other Customs administrations as a low-risk trader
- Reduced costs & time delays through priority inspections
- Reciprocal security & compliance benefits



The AEO 5 Year Strategy

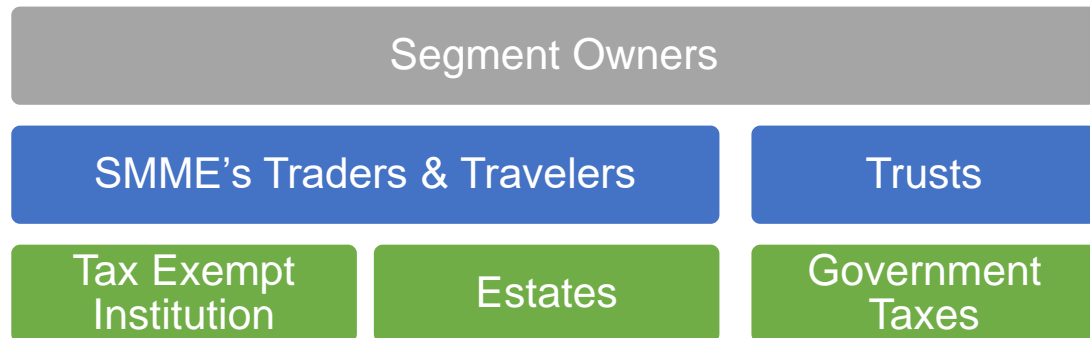
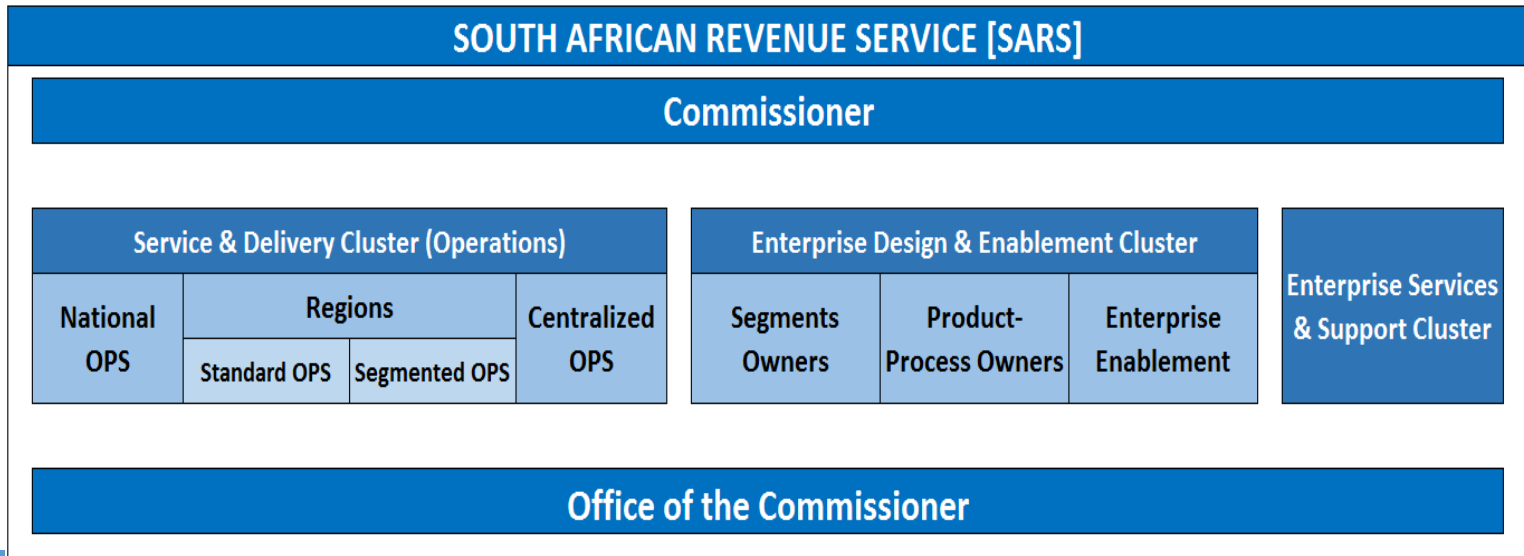
The AEO Programme ensures achievement of this fine balance at the lowest possible cost, without any compromise to the revenue compliance risks the passage of goods & services across our borders represent



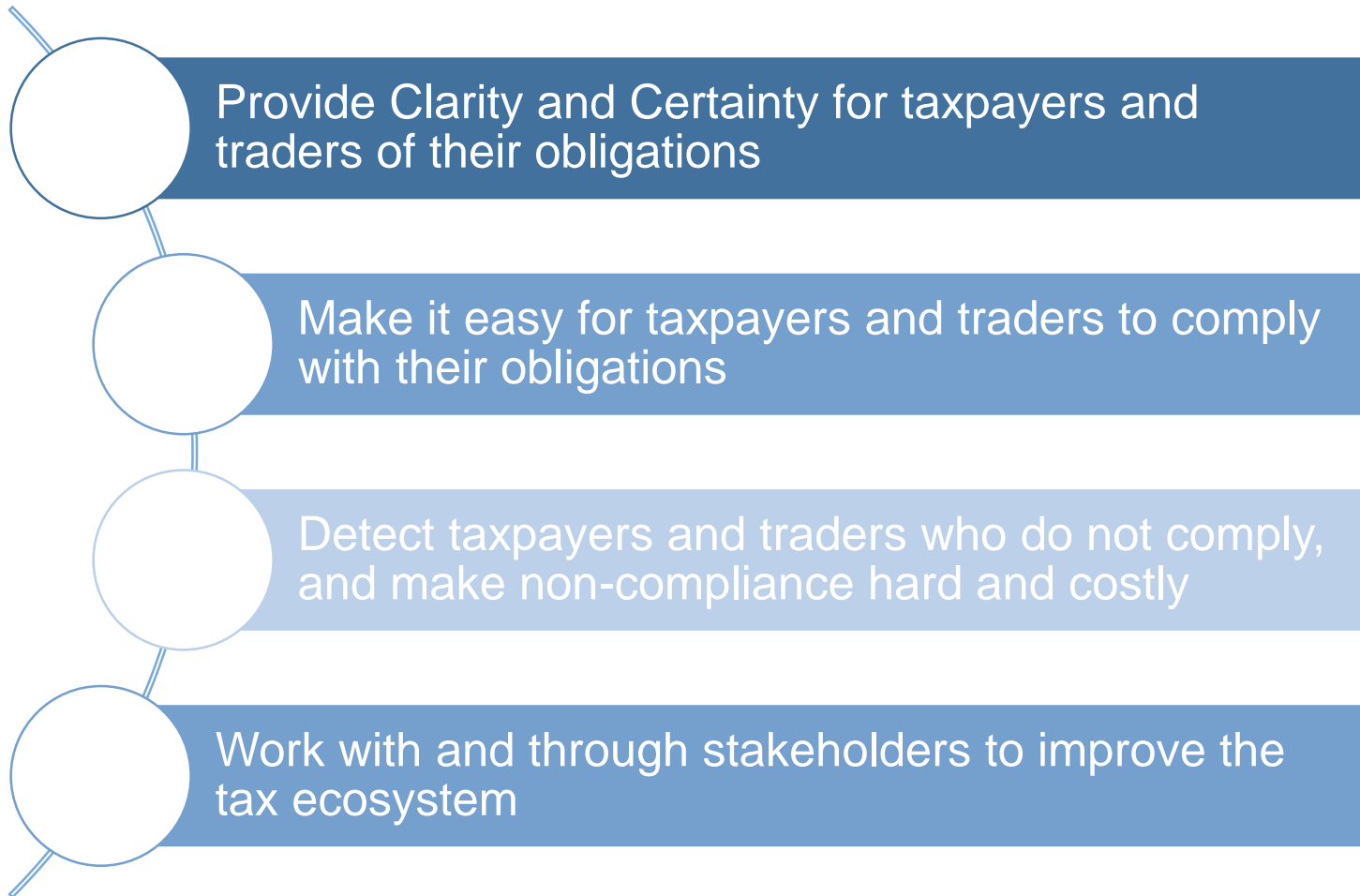
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SMME SEGMENT TRADERS & TRAVELLERS

About Us



Our Key Objectives



SMME Traders Approach

Insight Development

- ✓ Research
- ✓ Surveys
- ✓ Benchmarks



Clarity

- ✓ Outreach
- ✓ Awareness
- ✓ Education & Training
- ✓ Publication
- ✓ Policy review

Service

- ✓ License & Registration review
- ✓ Declaration & Filing education
- ✓ Quality tax /trade payer service enhancement
- ✓ Payments awareness
- ✓ Digitalization approach

Enforcement

- ✓ As a last resort
- ✓ Intentional non-compliance

Stakeholder Management

- ✓ Building and enhancing relationship with internal and external stakeholders
- ✓ Continuous and timely communication with stakeholders
- ✓ Stakeholder education and support

Thank you
Re a leboha
Re a leboga
Ndza Khensa
Dankie
Ndi a livhuwa
Ngiyabonga
Enkosi
Ngiyathokoza